

Re: help w/uninstalling Microsoft Office Standard Trial Edition

Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.office.misc/2006-08/msg02163.html>

- *From:* "Beth Melton" <bmelton@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 27 Aug 2006 13:43:39 -0500
-

What do you mean by "removing the only entry in Add/Remove Programs"?

If it isn't installed then there really isn't a way to uninstall it. It sounds like what you are seeing are the installation files for the trial version. I suspect since you purchased it this way the files are part of the image HP used.

Have you considered installing the trial and then turn around and uninstalling it? I'm wondering if that would trigger the clean up of the installation files. That's what I would try anyway. If it doesn't work then after uninstalling you're almost right back to where you started. There will be a few files and Registry entries that won't be cleaned up when you uninstall but they are needed for your retail version anyway and any paths that would need to be corrected will be corrected by your retail Office installation.

Although if all you have are the installation files then it could just be a matter of deleting them since, again, if it isn't installed then there isn't anything to uninstall.

Please post all follow-up questions to the newsgroup. Requests for assistance by email can not be acknowledged.

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Beth Melton  
Microsoft Office MVP

Office 2007 Preview Site:  
<http://www.microsoft.com/office/preview/default.aspx>  
Office 2007 Community Articles/Tutorials:  
[http://www.microsoft.com/office/preview/community/article\\_archive.aspx](http://www.microsoft.com/office/preview/community/article_archive.aspx)

TechTrax eZine: <http://mousetrax.com/techtrax/>  
MVP FAQ site: <http://mvps.org/>

"quirks" <[quirks@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:quirks@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:9B0FFF97-9547-4492-87A0-9301C439FE50@xxxxxxxxxxxxxxxxxxxx](mailto:news:9B0FFF97-9547-4492-87A0-9301C439FE50@xxxxxxxxxxxxxxxxxxxx)

Re: help w/uninstalling Microsoft Office Standard Trial Edition

Dear Beth:

What I see on my Hard Drive is the following under My Computer, c:

Local

Disk (this is XP Pro, after removing the only entry in Add/Remove Programs, a

7MB entry called Office Trial Assistant:

c: SWSETUP

1. a folder called OffTriW, 3.02MB, you open it, and yes there are all kinds

of files in there, but no uninstaller

2. a folder called PLOff03Tri, 1.91MB (yes, there are files in there, no

uninstaller

3. a folder called Preload, 228MB, with subfolders called Office03Tri and

Office11del, but no uninstallers

c: Program Files, a folder called Microsoft Office Trial Wizard, 2.82MB, with

all kinds of files, but no uninstaller.

That's what like to uninstall safely without corrupting the system before I

install

my genuine copy from disks. So far I haven't been able to get an answer

from HP Support or Microsoft.

Thanks for any help!

"Beth Melton" wrote:

How do you know it's there? What I'm asking is do you see a file?

Do

you see references in the Start Menu?

"quirks" <quirks@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
news:3D8C751F-9E0E-4FB5-8141-5BF8D359F4AE@xxxxxxxxxxxxxxxxxxxx

Dear JoAnn, that does not help, because as I indicated, this

Trial

software

has never been installed and there is nothing in Add/Remove

to

hit;

OK? Clear?

I tried running the Windows Installer Cleaner, as I said

before,

and

nothing

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with the name Trial appears on it, I guess because there has been no install.

There is nothing in the Microsoft.com website that pops up when you run a search

for uninstall Microsoft Office Standard Edition Trial. The only thing in the knowledge

base that shows up is how to convert this trial. It's seems really odd to me that

Microsoft and HP would install a product on a laptop that can't be removed safely.

There is no uninstaller I can find in any of the folders that I mentioned that are sitting on my Hard Drive under SWSETUP or Program Files.

This trial software is just sitting on my brand new laptop with no

way to uninstall it safely, HP and Microsoft seemingly don't know how, and

I can't install my genuine copy of Office 2003 until it's gone. Any resources or suggestions to try that you know of??? Thanks