

Re: Winword and Excel 2002 Pro Saving Problem

Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.office.misc/2006-04/msg01337.html>

- *From:* "Cosmo Boolean" <russ@xxxxxxxxxxxxxxx>
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Brett,

I spent the weekend fixing several users systems with this problem.

In all cases the users downloaded and installed a Microsoft security update from around 4-15-06.

Recommended FIX : Remove the security updates.

control panel, add/remove software, click on show updates box, scroll down to the latest security updates, look for the dates around 4-15-06, remove them, restart the computer.

The files should behave the same as before the update install.

I also suggest disabling the auto update until this is resolved.

The replies on this subject from Microsoft suggest editing the registry files. "Not a good idea for the inexperienced."

Microsoft needs to reissue a security update that fixes this problem. Hopefully Microsoft will test it using their widely used programs first.

This error will impact a lot of users until Microsoft releases a fix.

Regards!

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