

Re: Restoring the Document imaging writer printer

Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.office.misc/2006-01/msg01610.html>

- *From:* "Mary Sauer" <gsauer@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 30 Jan 2006 06:26:50 -0500
-

This article addresses One Note, but there is a procedure to re-install the Imaging writer different from other articles.

You receive a "The document cannot be inserted" error message when you try to insert a document as a picture in OneNote 2003

<http://support.microsoft.com/kb/911005/en-us>

--
Mary Sauer MSFT MVP
<http://office.microsoft.com/>
<http://msauer.mvps.org/>
<news://msnews.microsoft.com>

"Doug Bateman" <DougBateman@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:0E23A426-7419-47A5-8994-9799E0D4315C@xxxxxxxxxxxxxxxxxxxx>

- > Carey, I've tried the procedure below and am install having problems.
- > Microsoft Support wants to charge me \$245 to investigate the problem, and
- > even then I have no guarantees of success. I see lots of people reporting
- > that uninstall/reinstall doesn't fix the problem. Has ANYONE found a
- > solution?
- >
- > "Carey Frisch [MVP]" wrote:
- >
- >> 1. Close all running applications. If you have any Office application running, the
- >> driver will not be installed properly.
- >> 2. Go to "Control Panel" and "Add or Remove Programs".
- >> 3. Click on "Microsoft Office 2003" and then click on "Change".
- >> 4. Check "Add or Remove Features" and click "Next".
- >> 5. On the bottom of the page check "Choose advanced customization of
- >> applications." and click "Next".
- >> 6. Under Microsoft Office click on the + sign in front of "Office Tools"
- >> 7. Locate the object "Microsoft Office Document Imaging", click the icon and
- >> select "Not Available".
- >> 8. Click on "Update". This will uninstall the MODI driver.
- >> 9. Repeat steps 1 to 6 to go back to the same location you were before.
- >> 10. Locate the object "Microsoft Office Document Imaging", click the icon and
- >> select "Run from My Computer".
- >> 11. Click on "Update".
- >>
- >> Once this is complete, you can go to "Control Panel" and then to "Printers and
- >> Faxes", if you see a printer with the name of

Re: Restoring the Document imaging writer printer

>> "Microsoft Office Document Image Writer" then the MODI (Microsoft Office Document
>> Imaging) is properly installed.
>>
>> --
>> Carey Frisch
>> Microsoft MVP
>> Windows XP – Shell/User
>> Microsoft Newsgroups
>>
>>

>>
>> "Udi S." wrote:
>>
>> | Hello,
>> |
>> | The "Document imaging writer" printer icon has gone missing from my computer.
>> | My first action was to uninstall, then reinstall the component using Office
>> | setup, but with no result. I've also renamed the MODI folder under \program
>> | files\common files\microsoft shared and ran a repair installation to restore
>> | it – again, with no result. the printer is still missing.
>> |
>> | I've waded through literally dozens of similar newsgroup questions,
>> | and in most cases a simple component reinstall seems to have resolved the
>> | problem.
>> |
>> | I should note that the "Microsoft document imaging writer port" is also
>> | missing from under printers and faxes -> server properties -> ports
>> |
>> | The computer has Windows XP SP2 installed, and Microsoft Office 2003 SP1.
>> |
>> | Any ideas would be greatly appreciated.
>> |
>> | Thanks.
>>

-
- Prev by Date: [***Re: Small Business 2003***](#)
 - Next by Date: [***Re: ONLINE SEARCH ERROR***](#)
 - Previous by thread: [***Re: Small Business 2003***](#)
 - Next by thread: [***Re: ONLINE SEARCH ERROR***](#)
 - Index(es):
 - ◆ [***Date***](#)
 - ◆ [***Thread***](#)