

RE: Office application crashes

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Rob,

Did you ever find a solution to this problem? I am having the same exact problem. The only difference is that I'm running windows XP.

Thanks.

"Rob Outman" wrote:

- > *Not usre if this is the correct forum for this post, but her goes anyway...*
- >
- > *ALL of my office 2000 applications (Word, Outlook, Excel, etc...) are*
- > *crashing! When I crash each application all I get is this error:*
- >
- > *"(Name of APP.exe) has generated errors and will be closed by windows. You*
- > *will need to restart the program. An error log is being created."*
- >
- > *I have tried the following:*
- >
- > *1) Used CD to repair the entire office install*
- > *2) Used CD to repair individual office apps*
- > *3) Downloaded and installed all office updates from the MS web site*
- > *4) Done a complete uninstall of all office apps and a new re-install*
- > *5) Downloaded and installed all office updates from the MS web site to apply*
- > *to the recent re-install*
- > *6) Downloaded and installed all windows updates from the MS web site*
- > *7) Re-booted several times after each install/update*
- >
- > *None of the above have corrected the errors.*
- >
- > *Typically the applications will crash when certain procedures are tried.*
- > *For example... in both word and excel, I can crash teh every time by*
- > *creating a new text item and trying to apply a bold or italicized property*
- > *to it. Outlook for example will crash everytime I click Tools... Customize.*
- > *Each program will also crash after regaining focus if it has been sitting*
- > *inactive for a few minutes.*
- >
- > *I am using Windows 2000 Pro SP4. It appears like the OS is missing a file*

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- > *that Office requires to perform some of these functions, but I assumed the*
- > *file would have been replaced upon the update to win 2000 SP4.*
- >
- > *I have not yet looked for the log files. I am not sure where to locate*
- > *them.*
- >
- > *Anyone seen this at all. Any ideas?*
- >
- > *TIA,*
- >
- > *Rob*
- >
- >
- >