

Re: Why can't I update office

Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.office.misc/2004-12/2315.html>

From: Bill (Bill_at_discussions.microsoft.com)

Date: 12/26/04

Date: Sun, 26 Dec 2004 14:23:02 -0800

Glen, I didn't get your reply.

Bill

"Glenn" wrote:

> *Bill wrote:*

> > *I have tried about everything to get my Office 2003 to update automatically,*
> > *but it won't. The detect and reair fuction doesn't work either. I have*
> > *downloaded the LIS Tool, but that doesn't work. When I try to install or*
> > *repair from the original disk, it says; the installation source for this*
> > *product is not available. Verify that the sourse exist and that you can*
> > *access it. I don't know how to verify if it is there. The Office 2003 I*
> > *have is one I purchased. I also get the message: The Office Update site is*
> > *unable to check for updates on this computer. This may be happening because*
> > *of one of the following reasons:*
> >
> > *You do not have administrative privileges for this computer.*
> > *There is a network problem and the detection catalog used by the Office*
> > *Update site failed to download. Go back to the Downloads home page and try*
> > *running detection again.*
> > *Windows Installer patch files (.MSP files) from previously applied Office*
> > *updates are missing from the \Windows\Installer hidden directory on your*
> > *computer. MSP files are stored on your computer after update installation*
> > *completes because they need to be referenced for future update operations. If*
> > *the files are missing you will not be able to apply Office updates. You may*
> > *also be unable to uninstall Office products as a result of the same problem.*
> > *Please contact Microsoft Product Support Services for assistance.*
> > *You installed Office updates in the past and then upgraded from Windows*
> > *Installer version 1.0 to Windows Installer version 1.1. For more information*
> > *see the KB article Windows Installer May Prompt for Install Source if*
> > *Unavailable.*
> >
> > *I need Help.*
> >
> > *Bill*
>
>

microsoft.public.office.misc: Re: Why can't I update office

> --

> *" The road of life can only reveal itself as it is traveled; each turn*

> *in the road reveals a surprise. Man's future is hidden*