

## Re: Path to document cant't be found when opening .doc from webfolder (w2k3 TS server)

**Source:** <http://www.tech-archive.net/Archive/Office/microsoft.public.office.misc/2004-12/0741.html>

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*uts.kit.serverdrift\_at\_news.postalias*

**Date:** 12/08/04

Date: Wed, 8 Dec 2004 08:35:58 +0100

Hi!

Here are the answers to Your questions:

1. The problem does not occur if the user doesn't log on in a Terminal session.
2. The problem doesn't occur if the user open document from common file share.
3. The problem doesn't occur although we put a word document in a file share with blanks in the folder paths.

Actually we use GPOs that apply at computer and user level. If we disable the computer policy, clear the locally cached user profile and log on, the problem doesn't occur anymore. This policy contains modified settings from a GPO-template downloaded from Microsoft, Highly Managed Computer... something.

What kind of computer GPO-settings could cause this behaviour?

Regards

Marcus Torstensson

""Jeff Qiu [MSFT]"" <jeffqiu@online.microsoft.com> wrote in message news:Ny9tUA42EHA.3436@cpmsftngxa10.phx.gbl...

> *Hi Marcus,*

>

> *Thanks for posting here.*

>

> *Can you let us know the following more details?*

>

> *1. If you do not access it from a Terminal session, will the problem occur?*

> *2. If you doesn't open it from a web folder in IE but from a common file share, will the problem occur?*

> *3. If the file is not put in a user's profile but any other folder with blank name in path, will the problem occur?*

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>  
> *At the same time, we will try to do some further test to reproduce this*  
> *issue.*  
>  
> *If possible, please let us know the exact steps you have tested to*  
> *reproduce this issue.*  
>  
> *Best Regards,*  
>  
> *Jeff Qiu*  
> *Microsoft Online Partner Support*  
> *MCSE 2k/2k3, MCSA 2k/2k3, MCDBA*  
> *Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)*  
>  
> =====  
> *When responding to posts, please "Reply to Group" via your newsreader so*  
> *that others may learn and benefit from your issue.*  
> =====  
> *This posting is provided "AS IS" with no warranties, and confers no*  
> *rights.*  
>  
>  
> -----  
>>*From: <uts.kit.serverdrift@news.postalias>*  
>>*Subject: Path to document cant't be found when opening .doc from webfolder*  
> *(w2k3 TS server)*  
>>*Date: Mon, 6 Dec 2004 09:47:41 +0100*  
>>*microsoft.public.office.misc*  
>>  
>>*Hi!*  
>>  
>>*We have encountered a problem when trying to open word–documents from a*  
>>*webfolder in Internet Explorer in a Windows 2003 server TS–enviroment.*  
>>  
>>*Word gives four messages saying it can't find the document with the path*  
>>*cut in four sections:*  
>>  
>>*Cant find the file...*  
>>*(C:\Documents and settings\Username\Local)*  
>>*[OK]*  
>>  
>>*Wrong document name or path...*  
>>*(Settings\Temporary)*  
>>*[OK]*  
>>  
>>*Cant find the file...*  
>>*(Internet)*  
>>*[OK]*  
>>  
>>*Wrong document name or path...*  
>>*(Files\Content.MSO\f4bc3.doc)*

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>>*[OK]*

>>

>>*After rigourus testing we think that the problem is related to Word. The*

>>*path seems to be cut when ever a blank space occurs.*

>>*If we open other documents from this location, .xls .pdf etc we don't*

>>*encounter any problems.*

>>

>>*Does anyone know what this might be related to? Could there be some kind*

> *of*

>>*policy setting that prevents word from reading document paths with blanks*

> *in*

>>*the folder names?*

>>

>>*Enviroment:*

>>

>>*Windows 2003 Terminal Server*

>>*Office XP SP3*

>>

>>*We really need to get this working as soon as possible. Any ideas are*

>>*appreciated.*

>>

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>>

>>*Regards*

>>*Marcus Torstensson*

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