

RE: Path to document cant't be found when opening .doc from webfolder (w2k3 TS server)

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From: Jeff Qiu [MSFT] (jeffqiu_at_online.microsoft.com)

Date: 12/06/04

Date: Mon, 06 Dec 2004 10:40:52 GMT

Hi Marcus,

Thanks for posting here.

Can you let us know the following more details?

1. If you do not access it from a Terminal session, will the problem occur?
2. If you doesn't open it from a web folder in IE but from a common file share, will the problem occur?
3. If the file is not put in a user's profile but any other folder with blank name in path, will the problem occur?

At the same time, we will try to do some further test to reproduce this issue.

If possible, please let us know the exact steps you have tested to reproduce this issue.

Best Regards,

Jeff Qiu
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>*From:* <uts.kit.serverdrift@news.postalias>
>*Subject:* Path to document cant't be found when opening .doc from webfolder (w2k3 TS server)
>*Date:* Mon, 6 Dec 2004 09:47:41 +0100

microsoft.public.office.misc: RE: Path to document cant't be found when opening .doc from webfolder (w2k3 TS server)

>microsoft.public.office.misc

>

>Hi!

>

>We have encountered a problem when trying to open word-documents from a

>webfolder in Internet Explorer in a Windows 2003 server TS-environment.

>

>Word gives four messages saying it can't find the document with the path

>cut in four sections:

>

>Cant find the file...

>(C:\Documents and settings\Username\Local)

>[OK]

>

>Wrong document name or path...

>(Settings\Temporary)

>[OK]

>

>Cant find the file...

>(Internet)

>[OK]

>

>Wrong document name or path...

>(Files\Content.MSO\4bc3.doc)

>[OK]

>

>After rigorous testing we think that the problem is related to Word. The

>path seems to be cut when ever a blank space occurs.

>If we open other documents from this location, .xls .pdf etc we don't

>encounter any problems.

>

>Does anyone know what this might be related to? Could there be some kind

of

>policy setting that prevents word from reading document paths with blanks

in

>the folder names?

>

>Environment:

>

>Windows 2003 Terminal Server

>Office XP SP3

>

>We really need to get this working as soon as possible. Any ideas are

>appreciated.

>

>

>

>Regards

>Marcus Torstensson

>

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