

Re: Problems with Outlook 2003

Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.office.misc/2004-10/0953.html>

From: Barrie (barrie_ellison_at_SPAMTRAP.hotmail.com)

Date: 10/10/04

Date: Sun, 10 Oct 2004 19:18:44 +0000 (UTC)

Sorry Milly, I probably haven't explained this properly, under All Mail Folders window, I have Personal Folders, (created to hold my Inbox etc), and 2 lots of Archive folders which when I click on them a Pop up box appears which says, "This set of folders could not be opened", I suspect I deleted the pst file or something whilst I was trying to sort this out. Under Tools – Email accounts – View or change existing accounts, the New Outlook Data File still shows my Personal Folders and 2 copies of Archive Folders which I cant get rid of. Control panel – Mail – Profiles only shows Outlook, (which I assume is my Personal Folders). I have tried a complete uninstall and reinstall of both Outlook and Office, both of which failed to rectify the problem.

Hope this explains it better, sorry about my ignorance.

Many thanks

Barrie

"Milly Staples [MVP – Outlook]"

<millys@donteventhinkaboutmailingmeatmvps.org> wrote in message news:O2bD98trEHA.3900@TK2MSFTNGP10.phx.gbl...

> *I don't understand – you asked how to delete the old profiles... but you
> only have the one Outlook profile showing. Where did you want to delete
> the*

> *old profiles from?*

>

> --

> *Milly Staples [MVP – Outlook]*

>

> *Post all replies to the group to keep the discussion intact. Due to
> the (insert latest virus name here) virus, all mail sent to my personal
> account will be deleted without reading.*

>

>

> *After scratching one's head,*

> *Barrie <barrie_ellison@SPAMTRAP.hotmail.com> asked this group:*

> *| Thanks again Milly, but this only shows one profile 'Outlook'? and I*

> *| assume I don't want to delete this.*

> /
> / *"Milly Staples [MVP – Outlook]"*
> / <MillyS@donteventhinkaboutmailingmemvps.org> wrote in message
> / news:ODuYYkOrEHA.2696@TK2MSFTNGP15.phx.gbl...
> / *// Why do you need to close the old profiles? Use the Delete function*
> / *// in Control Panel->Mail Icon->Show Profiles.*
> //
> // --
> // *Milly Staples [MVP – Outlook]*
> //
> // *Post all replies to the group to keep the discussion intact. Due to*
> // *the (insert latest virus name here) virus, all mail sent to my*
> // *personal account will be deleted without reading.*
> //
> // *After searching google.groups.com and finding no answer, Barrie*
> // *asked:*
> //
> /// *Thanks Milly, this works but I can't close the old profiles, it*
> /// *says, "The operation failed. An object could not be found", any*
> /// *ideas?*
> ///
> ///
> /// *"Milly Staples [MVP – Outlook]"*
> /// <MillyS@donteventhinkaboutmailingmemvps.org> wrote in message
> /// news:eDxE4ZaqEHA.1152@TK2MSFTNGP11.phx.gbl...
> /// *Create a new mail profile – yours has corrupted.*
> ////
> //// --
> //// *Milly Staples [MVP – Outlook]*
> ////
> //// *Post all replies to the group to keep the discussion intact. Due*
> //// *to the (insert latest virus name here) virus, all mail sent to my*
> //// *personal account will be deleted without reading.*
> ////
> //// *After searching google.groups.com and finding no answer, Barrie*
> //// *asked:*
> ////
> //// *It appears to have several copies of the personal folders, non of*
> //// *which are removable, they all seem to be using the same details,*
> //// *My problem is I've tried a repair, tried to delete them and tried*
> //// *uninstalling and reinstalling Outlook. It still searches for the*
> //// *same .pst file. I am prepared to create a new .pst file but*
> //// *outlook won't open if I delete or move the old one even after a*
> //// *complete reinstall*
> //// *of Office.*
> ////
> //// *Please help, I'm getting desperate now.*
>
>