

RE: Scrolling text no longer works

Source: <http://www.tech-archive.net/Archive/Office/microsoft.public.office.misc/2004-09/1451.html>

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CaliBeth:

I received an answer to our problem from another discussion group. Here is what I have learned.

The below is from <http://support.microsoft.com/?kbid=838214>

When you use the Web toolbar to insert an ActiveX Control (.ocx) in an Office program such as Microsoft Word 2002, you may experience one of the following symptoms, and the Office program may quit unexpectedly:

When you click Sound, you receive the following error message:

This object was created in HTMLInlineSoundCtl. This application is not available to open this object. Make sure the application is properly installed and that it has not been deleted, moved, or renamed.

When you click Video, you receive the following error message:

This object was created in HTMLInlineVideoCtl. This application is not available to open this object. Make sure the application is properly installed and that it has not been deleted, moved, or renamed.

When you click Scrolling Text, you receive the following error message:

This object was created in MARQUEE. This application is not available to open this object. Make sure the application is properly installed and that it has not been deleted, moved, or renamed.

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Maybe the "third-party" will issue a fix.

"CaliBeth" wrote:

> *I've been having the same problem using Office XP after
> Windows XP SP2 install. I can't insert sound either.
> Searching for the fix. I'll get back to you if I find
> anything.*

>
> >-----Original Message-----
> >After installing SP2, I can no longer insert scrolling
> text into email. When
> >I click on the icon I receive an error message that
> says; *this object was
> >created in Marquee. This application is not able to
> open this object. Has
> >anyone else had this problem? Fixes?*
> >.
> >
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