

## Re: Garbage

**Source:** <http://www.tech-archive.net/Archive/Office/microsoft.public.office.misc/2004-09/0818.html>

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**From:** joust in jest ([jest\\_at\\_yahoo.com](mailto:jest_at_yahoo.com))

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It seems that you have to choose between two options:

- (1.) Spend the resources necessary (time, money) to learn how to use the software that your clients are using
- (2.) Dump those clients who use MS Office and only service clients who use the same software that you use.

steve

"dave" <[anonymous@discussions.microsoft.com](mailto:anonymous@discussions.microsoft.com)> wrote in message news:090801c494e4\$3e2dcda0\$a401280a@phx.gbl...

- > *I am a small business owner/operator who purchased*
- > *Micosoft Office about a year ago for the first time. The*
- > *only reason is to try to be more compatible to my*
- > *clients. In the time I have had Office, I have attempted*
- > *to convert a spreadsheet and a database application to*
- > *Office and have run into more problems than if I had not*
- > *purchased Office in the first place.*
- >
- > *Functions that are part of the software do not produce the*
- > *same results as comparable functions in my current*
- > *software. So I am constantly trying to create "work*
- > *arounds" to make up for that. In many cases, capabilities*
- > *of my current software simply do not exist in Office.*
- > *Again, more work arounds.*
- >
- > *Unfortunately, it appears that the standard answer to this*
- > *type of problem is "Write a VB script". For people like*
- > *me, that is no help--I do not know VB and do not have the*
- > *time to learn it. Why should I have to write a script to*
- > *do something my current software will do via a menu*
- > *option? My business does not have the funds to pay*
- > *professional programmers to do conversions for*
- > *applications that are already working.*
- >
- > *I have looked as some of the messages in the various*
- > *Office Newgroups to see if some help is there. There seem*
- > *to be similar questions to mine, but I am seeing that no*
- > *responses are given in a lot of the cases after about a*

- > week of checking. I cannot wait a week or more for an
- > answer to a problem. It is obvious that the "experts"
- > cannot produce an answer to some of these problems, so how
- > are the novices supposed to cope?
- >
- > It is bad enough that I had to pay over twice as much for
- > Office as I did for my current software. I end up with
- > less functionality which decreases my productivity. Now I
- > need to pay to have functionality added? Functionality
- > that should be part of the software in the first place. I
- > cannot wait on the "experts" for help. All of this is a
- > cost to my business and my clients. It is more cost-
- > effective for my clients to buy compatible software than
- > it is for me to spend money on converting to Office.
- >
- > I wish I had never attempted to use Office and to try to
- > convert these applications. I have stopped any work on
- > these conversions and will not deal with this garbage
- > called Office. Microsoft must have paid off the people
- > making software-purchase decisions. It is obvious to me
- > that the end-users of the software must have had no idea
- > what they were being forced into using. If they were, I
- > cannot see Office being used anywhere.