

Re: serious word template issue in Word 2003

Source:

<http://www.tech-archive.net/Archive/Office/microsoft.public.office.developer.vba/2005-08/msg00020.html>

- *From:* "Michael" <qp1812@xxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 4 Aug 2005 20:31:09 +1000
-

Just for the record, we have also tested with Office 2003 on our SOE and can confirm that patch KB887979 is the culprit.

"Jim F" <JimF@xxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:C8896A0B-F143-4EC3-B8BF-4EC84F6619C1@xxxxxxxxxxxxxxxxxx>
> Michael,
>
> We were on the phone with Microsoft for 2 hours and were escalated to
level
> 3 support. They are supposed to call back in the next few days. I will
let
> you know what they have to say.
>
> Jim F
>
> "Michael" wrote:
>
>> Thanks again for your help Jim – because we are running out of time and
we
>> have a function in our global template to "show form" – ie show the
>> template's dialog box, I'm going to use that to enable a template
>> re-attachment.
>>
>> I note that to set the attached template you need to do BOTH of:
>>
>> ActiveDocument.AttachedTemplate = ...path\filename
>> ActiveDocument.BuiltinDocumentProperties(wdPropertyTemplate) = filename
>>
>> If you don't (and only do the first line) the template is only
temporarily
>> attached (save the doc and it is lost).
>>
>> Did you get any joy from MS???
>>
>> Cheers
>>
>> Michael

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>>
>> "Jim F" <JimF@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
>> news:0BD4EE15-98FA-4EBB-A4CE-BE2E735273A7@xxxxxxxxxxxxxxxxxxxx
>>> Good news....bad news.
>>>
>>> Through testing we have determined that Office Patch KB887979 does
infact
>>> cause the problem. Microsofts attempt to close some security holes
and
>> fix
>>> office SP1 casued more problems. The bad news is that the hotfix MS
>> provides
>>> does not work worth a damn and the only way to unistall the office
Patch
>> is
>>> to Uninstall office completly...to include removing any office folder
that
>> are
>>> left behind after the install...and then reinstall Office.
>>>
>>> Hope this will save you some time. I will be in contact with MS later
>> today
>>> to see if they can provide a better way to fix this problem.
>>>
>>> "Michael" wrote:
>>>
>>>> We are testing Office 2003 and have encountered the following
serious
>> issue
>>>> with Word templates.
>>>>
>>>> Our current Word version is 2002.
>>>> We have a suite of company templates installed on users' PCs.
>>>> These are used to create numerous standard documents which are also
used
>> as
>>>> templates – e.g. Letter of Offer.doc based on, say, Letter.dot (that
is,
>>>> Letter.dot is the template attached to Letter of Offer.doc).
>>>>
>>>> In Word 2002, when launching a new document from Letter of
Offer.doc,
>> the
>>>> macros, userforms etc in Letter.dot would be available (e.g. a
userform
>>>> fired from Document_New event), and the new document would be
attached
>> to
>>>> Letter.dot.

>>>>
>>>> In Word 2003, the macros, userforms etc in Letter.dot are only available
>>>> when a new document created from Letter of Offer.doc. After closing and
>>>> reopening a new document, the attached template is Letter of Offer.doc,
>> not
>>>> Letter.dot as expected – so no macros, toolbars etc are available.
>>>>
>>>> This is a critical issue for us. Has anyone else run into this one
>> yet????
>>>>
>>>> Any help much appreciated.
>>>>
>>>>
>>>>
>>
>>
>>

• ***Follow-Ups:***

◆ ***Re: serious word template issue in Word 2003***

◇ *From:* Jim F

• ***References:***

◆ ***Re: serious word template issue in Word 2003***

◇ *From:* Michael

◆ ***Re: serious word template issue in Word 2003***

◇ *From:* Jim F

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