

Re: Organisational Forms Library

Source:

<http://www.tech-archive.net/Archive/Office/microsoft.public.office.developer.outlook.forms/2006-10/msg00016.html>

- *From:* "Stormflagflying" <terry.parker@xxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* 18 Oct 2006 12:27:50 -0700
-

Hi Sue

I have used the code sample that you supplied attached to a Command Button and whilst it works, it doesn't work on all of the Pc's in our organisation. I have followed the information on how to "undo the "one off" Form but I just think that the settings throughout the organisation are not consistent and clearly sending out a Form that when the user replies doesn't work is not best practice in anyone's book. (The Forms were tested before they were sent but we didn't detect the problem). As a result of this I have had a rethink about the solution and have decided to totally remove the Command Button and invoke the "Respond" action placing the default button on the toolbar. This works fine and I get my completed Form back in my Inbox, however the problem that now exists is that the Form does not close on the Users Pc. I have tacked on a message box inviting the User to Close the Form manually but they then get the message saying that the Form has to be saved as it has been changed (which it has by ticking the boxes). Can you advise me of the best way to get this Form closed down. I know I can use the Item.Close(0) but I'm not sure where in the Event Script this would need to go. (if indeed this is the best way to do this).

All hand holding most welcome.

Thanks

Terry

Sue Mosher [MVP-Outlook] wrote:

Yes, the code is very simple:

```
Sub CommandButton1_Click()  
Set fwd = Item.Forward  
fwd.To = "your address"  
fwd.Send
```

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End Sub

On the (Actions) tab of your form, be sure to set the form used by the Forward action so the same published form.

—
Sue Mosher, Outlook MVP
Author of Configuring Microsoft Outlook 2003
<http://www.turtleflock.com/olconfig/index.htm>
and Microsoft Outlook Programming – Jumpstart for
Administrators, Power Users, and Developers
<http://www.outlookcode.com/jumpstart.aspx>

"Stormflagflying" <terry.parker@xxxxxxxxxxxxxxxxxxxx> wrote in message
news:1160817158.265764.39440@xx

Sue

I agree that #1 (forwarding) make the most sense. Can this be a
achieved from a command button?

Thanks

Stormflagflying wrote:

Sue

Thanks for the update. When I said Customer I'm talking
about internal
Customers to the organisation..

I guess I'm not up to speed on the method that should be used
to return
the Form to me...I looked at some code examples and found
that
Item.Send seemed to work (but clearly not). Do you have
any suggestions
as to what code I could use so that the Internal Customer
only has to
press a command button and the Form finds it's way back
into my
mailbox. I'm a Customer Support Pro not a Developer so I'm
slightly out
of my depth but need to make this work.

Thanks

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Stormflagflying wrote:

Thanks for the advice, I have tried the options and I'm now able to mail out the Form. However, when the customer fills it in and presses the submit button (item.save – item.send) they get the following error message (You do not have permission to send the message on behalf of the specified user). I have checked the posting on this Group and although there is one solution for "forwarding" it's not really where I want to go.

What's causing this error and how can I get around it? The process is not complicated i.e Send the Survey Form (the one I have created) to a Customer, get them to fill in the tick boxes and press the Submit button which emails it back to me. The Form is in the Organizational Forms Library and I have opened the "Security Settings Form" wide open so there shouldn't be anything in there which is causing this.

I really do appreciate any help I can get on this.

Terry

Sue Mosher [MVP–Outlook] wrote:

IPM.Note.your_form_name
is the correct message class for a message form. Outlook has no native IPM.Message class.

There are two major causes of code in an Outlook form not running -- 1) security settings in Outlook 2003 and 2) the broader form script security features introduced with the Outlook

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Email Security Update.

#1: Outlook 2003 includes a new setting -- turned off by default -- to allow forms in shared mailboxes to run script. You can change the setting by choosing Tools | Options | Other | Advanced Options and checking the box for Allow script in shared folders. See

<http://www.outlookcode.com/d/ol2003problems.htm#mailboxscript> for more information on this setting and a comparable one (on by default for public folders).

#2: If the form runs code when you use Run This Form in design mode, but doesn't run code after you have sent or saved an item using the published form, you probably have done something to "one-off" the form. Outlook 2003, Outlook 2002, Outlook 2000 SP2 and Outlook 2000 or 98 with the Email Security Update will not run code on one-off forms; see <http://www.outlookcode.com/d/secforms.htm> for more information on this issue.

To ensure that a form does not one-off:

-- Make sure the "Send form definition with item" box on the (Properties) tab of the form is *not* checked. [1]

-- For in-house corporate use with Exchange Server, publish the form to the Organization Forms library or a public folder's forms library, as appropriate for

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your application.

-- For collaboration via the Internet, publish your form to your Personal Forms library. Save it as an .oft file and send it to other people who need to use it with instructions to publish it with the same form name that you used.

Many other things can cause one-off forms. If the above steps don't work on a new item created with your form, see

<http://www.outlookcode.com/d/formpub.htm#oneoff> for other possible causes.

[1] Whenever you publish a message form, Outlook will suggest that you may want to check the "Send form definition with item" box to ensure that the recipient will have the form, especially if you're sending to someone via the Internet. In the current Outlook security environment, this suggestion is obsolete. Ignore it unless your form has no code behind it.

--

Sue Mosher, Outlook MVP
Author of Configuring
Microsoft Outlook 2003
<http://www.turtleflock.com/olconfig/index.htm>
and Microsoft Outlook
Programming – Jumpstart
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"Stormflagflying"
<terry.parker@xxxxxxxxxxxxxxxxxxxx>
wrote in message

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news:1160668875.785984.178410@xx

Hi

I have a
problem
when I post
my custom
forms to our
Organisational
Forms
Library.

The form
was created
as a mail
item (
ipm.message)
but
when it is
activated
from the
OFL it
appears as a
note item
(ipm.note).

I cant find
how to
change this
so that the
form holds
its class
type.
Additionally
as it is
being
changed to
a note item
the script
behind my
command
button
doesn't
work.

All thoughts
appreciated.

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