

Re: Organisational Forms Library

Source:

<http://www.tech-archive.net/Archive/Office/microsoft.public.office.developer.outlook.forms/2006-10/msg00011.html>

- *From:* "Stormflagflying" <terry.parker@xxxxxxxxxxxxxxxxxxxxx>
 - *Date:* 13 Oct 2006 14:39:51 -0700
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Sue

Thanks for the update. When I said Customer I'm talking about internal Customers to the organisation..

I guess I'm not up to speed on the method that should be used to return the Form to me...I looked at some code examples and found that Item.Send seemed to work (but clearly not). Do you have any suggestions as to what code I could use so that the Internal Customer only has to press a command button and the Form finds it's way back into my mailbox. I'm a Customer Support Pro not a Developer so I'm slightly out of my depth but need to make this work.

Thanks

Stormflagflying wrote:

Thanks for the advice, I have tried the options and I'm now able to mail out the Form. However, when the customer fills it in and presses the submit button (item.save – item.send) they get the following error message (You do not have permission to send the message on behalf of the specified user). I have checked the posting on this Group and although there is one solution for "forwarding" it's not really where I want to go.

What's causing this error and how can I get around it? The process is not complicated i.e Send the Survey Form (the one I have created) to a Customer, get them to fill in the tick boxes and press the Submit button which emails it back to me. The Form is in the Organizational Forms Library and I have opened the "Security Settings Form" wide open so there shouldn't be anything in there which is causing this.

I really do appreciate any help I can get on this.

Terry

Re: Organisational Forms Library

Sue Mosher [MVP-Outlook] wrote:

IPM.Note.your_form_name *is* the correct message class for a message form. Outlook has no native IPM.Message class.

There are two major causes of code in an Outlook form not running — 1) security settings in Outlook 2003 and 2) the broader form script security features introduced with the Outlook Email Security Update.

#1: Outlook 2003 includes a new setting — turned off by default — to allow forms in shared mailboxes to run script. You can change the setting by choosing Tools | Options | Other | Advanced Options and checking the box for Allow script in shared folders. See <http://www.outlookcode.com/d/ol2003problems.htm#mailboxscript> for more information on this setting and a comparable one (on by default for public folders).

#2: If the form runs code when you use Run This Form in design mode, but doesn't run code after you have sent or saved an item using the published form, you probably have done something to "one-off" the form. Outlook 2003, Outlook 2002, Outlook 2000 SP2 and Outlook 2000 or 98 with the Email Security Update will not run code on one-off forms; see <http://www.outlookcode.com/d/secforms.htm> for more information on this issue.

To ensure that a form does not one-off:

— Make sure the "Send form definition with item" box on the (Properties) tab of the form is *not* checked. [1]

— For in-house corporate use with Exchange Server, publish the form to the Organization Forms library or a public folder's forms library, as appropriate for your application.

— For collaboration via the Internet, publish your form to your Personal Forms library. Save it as an .oft file and send it to other people who need to use it with instructions to publish it with the same form name that you used.

Many other things can cause one-off forms. If the above steps don't work on a new item created with your form, see <http://www.outlookcode.com/d/formpub.htm#oneoff> for other possible causes.

[1] Whenever you publish a message form, Outlook will suggest that you may want to check the "Send form definition with item" box to ensure that the recipient will have the form, especially if you're sending to someone via the Internet. In the current Outlook security environment, this suggestion is obsolete. Ignore it unless your form has no code behind it.

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Sue Mosher, Outlook MVP
Author of Configuring Microsoft Outlook 2003
<http://www.turtleflock.com/olconfig/index.htm>
and Microsoft Outlook Programming – Jumpstart for
Administrators, Power Users, and Developers
<http://www.outlookcode.com/jumpstart.aspx>

"Stormflagflying" <terry.parker@xxxxxxxxxxxxxxxxxxxx> wrote in message
<news:1160668875.785984.178410@xx>

Hi

I have a problem when I post my custom forms to our
Organisational
Forms Library. The form was created as a mail item (
ipm.message) but
when it is activated from the OFL it appears as a note item
(ipm.note).
I cant find how to change this so that the form holds its class
type.
Additionally as it is being changed to a note item the script
behind my
command button doesn't work.

All thoughts appreciated.