

Re: COM Add In in Terminal Services?

Source:

http://www.tech-archive.net/Archive/Office/microsoft.public.office.developer.com.add_ins/2007-01/msg00184.html

- *From:* "Brian McCullough" <nospammingme@xxxxxxxxxx>
 - *Date:* Thu, 25 Jan 2007 13:22:01 -0500
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Thanks Eric, we will try that. Any particular reason why this is? Any background information (article, link, etc) I can report back with?

Thanks!

"Eric Legault [MVP - Outlook]" <elegaultZZZ@xxxxxxxxxxxxxxxxxxxx> wrote in message news:0BC5DFD1-ED8F-4371-B76A-5A6C77CA8F58@xxxxxxxxxxxxxxxxxxxx

In Terminal Server, you need to logon as an Administrator and install the add-in's .msi directly from Add/Remove Programs - not by running the .msi.

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Eric Legault (Outlook MVP, MCDBA, MCTS: Messaging & Collaboration)
Try Picture Attachments Wizard for Outlook:
<http://www.collaborativeinnovations.ca>
Blog: <http://blogs.officezealot.com/legault/>

"Brian McCullough" wrote:

Hello,

My client has a COM Add In that they are trying to install on a Windows box with Terminal Services installed (the machine is to be a Citrix Server). The box admin has installed an Outlook COM Add In (developed by another vendor several years ago) on the box which places a custom button on the New Mail Message Inspector.

The COM Add In installer registers it to HKLM rather than HKCU so that it should be available to all users on the box (with a LoadBehavior of "Startup"). When the admin logs onto the box remotely (from an app similar to Remote Desktop I believe), the admin has no problems seeing and working

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with the Add In in his new mail messages.

However, when the admin uses a set of "lesser priveleged" credentials to remote into the box, the button for the COM Add In is not shown in the new mail message Inspector's toolbar.

Has anyone experienced anything similar on a box with Terminal Services? The client has another "Add In" from another company who said that in order for the "Add In" to work, the client would have to uninstall Terminal Services, reinstall the Add In, then re-install terminal services.

Any thoughts or ideas welcome!!!

TIA