

Re: Wmp 11 will not play video on websites anymore

Source:

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia/2007-10/msg00006.html>

- *From:* "Christine Moon" <cmoon_nospam@xxxxxxxxxxxxx>
 - *Date:* Tue, 2 Oct 2007 22:45:50 +0100
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Not sure what you mean by "cleaned C"?

It's been a couple of months now since this worked, so I'm reluctant to do a system restore that far back. I'm thinking of trying the CCleaner software to try to clean up my system.

As this is an official Microsoft group I'm disappointed that no Microsoft response has been forthcoming.

Christine

"Douglas Whitmore" <DouglasWhitmore@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:02DC41B1-6E0D-45BC-978F-DA48997708D3@xxxxxxxxxxxxxxxxxxxxx

Christine. After reading the post from L in Seattle, (thanks L) I thought things through. Cleaned C then did a system restore to when it was working fine and recovered my WMP to former state. Looks like you were right about it being an update thing so I am going to make restore points on a regular basis. Hope you get it sorted

"Christine Moon" wrote:

I used to be able to play wmv files from websites simply by clicking on the links – Windows Media Player 11 would launch and the video would play. Now this doesn't happen – I get an error screen suggesting I'm not connected to the Internet (when I am) or a white screen (on a framed site). The only way I can play the wmv files is to right-click "save target as" and then double-click the file on my hard drive. I haven't (knowingly) changed any settings on my PC. Is this a Windows Update issue? How can I get my PC back to behaving as I want it?

Running Vista Home Premium, IE7, WMP 11. No third party firewall. Kaspersky AV 7.0 (which isn't causing the problem as it still happens when I disable the AV).

Christine Moon

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