

Re: Windows media player won't play live video on Vista Help needed qu

Re: Windows media player won't play live video on Vista Help needed qu

Source:

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia/2007-09/msg00124.html>

- *From:* "Neil Smith [MVP Digital Media]" <neil@xxxxxxxxxxx>
 - *Date:* Sun, 30 Sep 2007 15:24:53 GMT
-

On Fri, 28 Sep 2007 16:05:00 -0700, lrv seattle <lrvseattle@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

I subscribed to live video feeds at my daughter's college, so I can see some of her games. I am unable to play any of the videos!! the error msg says "Windows Media Player cannot find the file. If you are trying to play, burn, or sync an item that is in your library, the item might point to a file that has been moved, renamed, or deleted." webpage is <http://secure.internetconsult.com/colgate/media.aspx>

Help is needed fast as a game is starting now!!

Too late then – these newsgroups aren't operating like realtime chat, so you need to know in advance what you need to fix.

I can't get in because as you noted it's subscription only site. Their site help is pretty out of date, as they mention "media player 11 beta" as a possible requirement (WMP11 final version has been out well over a year).

I also found several broken links on their website (such as the Visitors Guide at the bottom of the left hand navigation) so it says to me the site is no longer being maintained and it's running on autopilot. You'd need to contact the webmaster in that case, to get them to correctly link new live events.

On <http://secure.internetconsult.com/colgate/preview.aspx> I did go to the Preview videos page above and that uses Flash video player, so you'd need Flash not Media player to view the videos.

You can get the latest flash 9 player from Adobe here : http://www.adobe.com/shockwave/download/download.cgi?P1_Prod_Version=ShockwaveFlash

Re: Windows media player won't play live video on Vista Help needed qu

Cheers – Neil

Digital Media MVP : 2004–2007

<http://mvp.support.microsoft.com/mvpfaq>