

RE: Windows Media Player won't play DVDs

Source:

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia/2007-04/msg00237.html>

- *From:* Ty <Ty@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 26 Apr 2007 11:04:03 -0700
-

I had quite a few problems where DVDs would play audio and no video. I could not see any video. When I first got the laptop DVD, MPEG, WMV, AVI all played fine. BTW I have a Compaq Presario v3115tu model laptop.

I then went into the display properties utility and turned off the Video Overlay feature by using Restore Defaults. This fixed it. It now works fine and I can play DVD and MPEG files. I have no idea what caused this change but it works now. I found some reference to WinDVD and "macrovision blocking when when tv-out function activated". My laptop has the TV-out function. Here is the link:

http://www.digital-digest.com/supportfaq/mod.php?mod=userpage&page_id=42&menu=

Here is the link to the other potential problem:

http://www.digital-digest.com/supportfaq/mod.php?mod=userpage&page_id=46&menu=

Here is the history of what happened as best as I can recall:

After about 3 months WMP (Windows Media Player) version 10 couldn't play:

- 1) MPEG video
 - 2) WMV video
- It could play AVI video.

I installed WMP 11 and that did not work.

I reduced the video acceleration in WMP and it got the WMV to play. (I didn't have to do this before so I didn't know why this made sense).

The MPEG video and DVDs still did not play.

I installed Intervideo WinDVD and that did not work (this was recommended by HP support) as they believed I did not have the correct codec. I also tried HP DVD play and both of these did not work.

My laptop came with Muvee autoproducer (a movie making program supplied with my laptop). DVD could play in this but it is not a suitable program for watching DVDs. I also tried Windows Media Center and it also played the DVDs but it is not suitable for watching DVDs.

RE: Windows Media Player won't play DVDs

I turned off the video acceleration in WMP 11 and it got the WMV back.

I installed the microsoft decoder check utility. It found the Cyberlink Video/SP decoder clvsd.ax version 6.0.0.2717. It said this is the preferred codec for WMP. I set it as the preferred codec. This didn't work.

I then went into the display properties utility and turned off the Video Overlay feature by using Restore Defaults. This fixed it. It now works fine and I can play DVD an