

Re: Realtek AC'97 audio

Source:

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia/2006-11/msg00407.html>

- *From:* gianola <gianola@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 18 Nov 2006 13:19:02 -0800
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"Joe727" wrote:

Make sure your motherboard chipset drivers are updated.

Joe

"gianola" <gianola@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:8DADB25C-BDEB-419F-963F-AB11F87CCD0E@xxxxxxxxxxxxxxxxxxxx>

I got the following installation problem:
I have just installed and correctly updated via internet (xp2 etc.) a
brand
new XP home edition in place of a previous XP professional.
Motherboard: ASRock K7NF-RAID, Realtek AC'97 audio chip integrated
in the
motherboard.
Previously – with XP professional – Realtek AC'97 audio was perfectly
working.
Now I am not able to install Realtek AC'97 audio. I tried all possible
drivers starting from the ASrock-CRealtek AC'97 CD to several I
downloaded
from ASrock and other sites.
All the times I got the following msg:
It is impossible to load a driver for this hardware. Driver may be
corrupted
or not available. (code error 39).
(in Italian: Impossibile caricare il driver di periferica per questo
hardware. Il driver potrebbe essere danneggiato o mancante. (Codice 39).
Per avviare la Risoluzione dei problemi, scegliere Risoluzione problemi.)
TKS for any help
gianola

Re: Realtek AC'97 audio

Tks Joe727

the motherboard chipset has been updated. Error is persisting.

Today I purchased a brand new Audigy Sound Blaster Card. Before installing the Audigy I have disabled –in the BIOS– the Realtek AC'97 Audio.

Problem is just the same and refer to the error code 39 (I do not know what it means).

Apparently the problem is well known, but the solution is not clear at all.

Some forum are reporting the same problem (error code 39) sometime referred to CD/DVD or Sound Cards.

Problem seem to be in the register

HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control upper filter and lower filter

By the way I was unable to identify upper and lower filter

In the following site:

http://groups.google.fr/group/microsoft.public.windowsxp.general/browse_thread/thread/4a3a6921a48845cb/5aae081b

I found a possible solution, so I tried the script I found in the following site:

http://dougknox.com/xp/scripts_desc/xp_cd_dvd_fix.htm

Unfortunately it did no work.

I am very frustrated and sad

Any other suggestion?

TKS
Gianola

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