

Re: I accidentally deleted my DVD Decoder!

Source:

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia/2006-01/msg00014.html>

- *From:* Mike Williams <mikew@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 02 Jan 2006 21:13:39 +0000
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Jennefer wrote:

Hi...I am not very computer savy and thing I made a huge mistake! I was trying to clean up unwanted programs and removed 2 programs that I thought were ok. PowerDVD and Walmart's Photo Service Software. I still had Windows Media Player and other photo software. Since doing this, my digital camera download will not work correctly (will go to transfer photos and movies and than reaches about 90% and says it cannot complete the transfer). Also, I now cannot play movies on my computer when I used to be able to. I thought the PowerDVD was just an extra DVD player, and since I had Windows Media, I though it was ok. From what I understand though, I downloaded software from Microsoft's website and it detected I no longer have a decoder.

I am also getting alot of error messages at random times, like when I close my Internet Explorer.

So, I am thinking that I shouldn't have removed those programs!!! How do I get them back? and is this the problem?

You require a third-party DVD Decoder, since neither Windows itself nor WMP will fill this role for you. If you don't have a backup, a PowerDVD disk (or rego number to get a replacement from them) then you'll have to buy some new software. Period.

Don't know about the digital camera issue - this is not really the correct forum for that. Chances are that the Walmart software left some nasty hooks behind, not uninstalling cleanly. Suggest you post to a Windows XP forum with EXACT details of the error messages.

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