

Re: Problem with Media Player

Source:

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia/2005-09/msg00177.html>

- *From:* "Hubert Jr" <hpottersprint@xxxxxxxxxxxxxx>
 - *Date:* Sat, 10 Sep 2005 14:21:19 GMT
-

Hi Neil: Yes this is a Gawd awful pain in the butt. I tried all your recent suggestions to no avail. Any chances of you taking a quick visit to Tucson, AZ? LOL

Don't know where we go from here. Maybe, just maybe someone will come with with another suggestion.

Have a great weekend and thanks for all your assistance thus far.

"Neil Smith [MVP Digital Media]" <neil@xxxxxxxxxxx> wrote in message news:meo3i11ffnvetl5hgp07jqrt3gtspvr49@xxxxxxxxxxx

> Gawd this is a pain !

>

> OK well there are still several options to try that might achieve the
> desired result :

>

> The first is to turn off overlays, according to this page

> http://www.tricerasoft.com/video_software/swiftelite_support.html

>

> So you'd need to open media player standalone, then go to Tools ->
> Options -> Performance and click the Advanced button. Write down the
> checkbox names and which ones are checked.

>

> Uncheck anything that looks like "overlay", OK out of that, then close
> the player and try again. If it doesn't work, set the settings back to
> what they were before you unchecked the boxes.

>

> A further avenue to explore was suggested by ZachD who knows all about
> this sort of oddity : On your system there's likely to be an old file
> leftover from Win98 called "ivivideo.ax". It's a display filter and
> might cause the ActiveMovie to popup. You need to "unregister" it with
> your system, so the steps are :

>

> 1) Open Explorer, press Ctrl+F to "Find File"

> 2) Scan all disks for "ivivideo.ax"

> 3) If it's present :

>

> 4) Go to Start-> Run menu again, type in CMD

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> 5) into the MSDOS box, type in
>
> regsvr32 /u PATH_TO_IVIVIDEO\ivivideo.ax
>
> Replace PATH_TO_IVIVIDEO with whichever directory you find the
> ivivideo.ax file. For example if it's listed in C:\Windows\System32
>
> regsvr32 /u C:\Windows\System32\ivivideo.ax
>
> That should all be typed on one line. Now press enter, and assuming no
> error messages, try (yet again) to access the online video.
>
> Sorry it's such a pain to get this fixed, obviously without sitting at
> your computer I have to take some educated guesses at what might be
> there, leftover from the XP upgrade !
>
> HTH
> Cheers – Neil
>
>
> On Fri, 09 Sep 2005 17:29:38 GMT, "Hubert Jr"
> <hpottersprint@xxxxxxxxxxxxxx> wrote:
>
>> You're right Neil. I did upgrade from Win98 ME many, many moons ago.
>>
>> Followed your instructions – fired up Win Media Player, when into
>> preferences/options and checked the boxes for wmv and wma file
association.
>>
>> Next I fired up dmxdiag and everything and I mean everything checked
out
>>ok. It is the 9.0c version.
>>
>> Rebooted and still get that same Active Movie Window when I fire up a
web
>>page which need win media player to show a video.
>>
>> Anymore ideas? I'm really stuck on this one...Thanks for you help so
>>far.....
>> "Neil Smith [MVP Digital Media]" <neil@xxxxxxxxxxxx> wrote in message
>><news:3u71i15ehenjl0v8c9f10m1k9oht5laj6b@xxxxxxxxxxxx
>>> On Thu, 08 Sep 2005 11:09:55 GMT, "Hubert Jr"
>>> <hpottersprint@xxxxxxxxxxxxxx> wrote:
>>>
>>>>
>>>> Your suggestion about <http://video.msn.com> didn't work.
>>>>
>>>> However, hope this screen capture shows you what I see.....The
Video
>>>>should actually be appearing in the box labeled 'advertisement'
>>>>

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>>> Ahh "ActiveMovie Window", that makes it a lot clearer ! It's a very
>>> old media player left over from before windows media was installed
>>> (maybe you upgraded your XP from windows 98 or similar)
>>>
>>> I have a feeling ... from reading other threads that it's a file
>>> association problem – that media player should have been listed as
the
>>> player for .wmv files (the video file sent from msnbc) and isn't.
>>>
>>> Could you once again indulge me – open media player on its own, go
to
>>> the menu, choose Tools -> Options -> File Types
>>>
>>> You should see most file types checked, in particular. make sure
>>> "Windows Media Video File (wmv)" and "Windows Media Audio File
(wma)"
>>> checkboxes are checked.
>>>
>>> If they aren't, do so, close the player and try again.
>>>
>>> If they are, the next step I'd take (if it was me) would be to check
>>> which version of DirectX you have. DirectX is the layer of the
>>> operating system that handles video & audio display efficiently
>>> (supposedly). Odd, seemingly unrelated things can happen if this is
>>> screwed up or an old version.
>>>
>>> It *should* be "version 9.0c" : To check this, go to the Start menu,
>>> choose the Run item, and in the box type in
>>>
>>> dxdiag
>>>
>>> Then press enter. Run the dxdiag tool and the almost bottom line on
>>> the window that pops up should read "DirectX 9.0c" followed by a
>>> series of numbers.
>>>
>>> If you ain't got the DirectX up to date, it's worth doing in any
case,
>>> you can grab it from here (the "DirectX 9.0c runtime link")
>>>
>>> <http://www.microsoft.com/windows/directx/default.aspx>
>>>
>>> HTH
>>> Cheers – Neil
>>
>>
>>
>

begin 666 p.gif

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end

• **References:**

- ◆ **Re: Problem with Media Player**
 ◇ From: Neil Smith [MVP Digital Media]
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