

# Re: Enabling acceleration for WMV-HD

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*Source:*

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia/2005-08/msg00348.html>

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- *From:* "Mark Taylor" <[MarkTaylor@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:MarkTaylor@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 29 Aug 2005 13:52:20 -0700
- 

Neil,

The card is a GeForce 7800 GTX and nVidia was who pointed me to the patch. Please find the log info below. Thanks for your help.

0.062:

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=====
0.062: 2005/08/29 09:29:32.625 (local)
0.062: c:\2c9dccd89340c3844098e61c25\update\update.exe (version 6.1.22.4)
0.078: DoInstallation: GetProcAddress(InitializeCustomizationDLL) Returned:
0x7f
0.078: Hotfix started with following command line:
0.078: CreateUserInterface: GetProcAddress for DefineInstallCustomUI
failed: 0x7f
0.093: Return Value From VerifyPreRequisites = 0
0.093: VerifyPreRequisites returned value( 0x0 ) which is Not Equal To 0x1
0.093: Condition Check for Line 1 of PreRequisite returned FALSE
0.093: ReadStringFromInf: UpdSpGetLineText failed: 0xe0000102
0.093: KB888656 Setup encountered an error: Setup cannot continue because
one or more prerequisites required to install KB888656 failed. For More
details check the Log File e:\windows\KB888656.log
0.093: ReadStringFromInf: UpdSpGetLineText failed: 0xe0000102
0.093: Setup cannot continue because one or more prerequisites required to
install KB888656 failed. For More details check the Log File
e:\windows\KB888656.log
300.906: Message displayed to the user: Setup cannot continue because one or
more prerequisites required to install KB888656 failed. For More details
check the Log File e:\windows\KB888656.log
300.906: User Input: OK
300.906: Update.exe extended error code = 0xf0f4
300.906: Update.exe return code was masked to 0x643 for MSI custom action
compliance.
```

"Neil Smith [MVP Digital Media]" wrote:

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> On Mon, 29 Aug 2005 09:38:07 -0700, "Mark Taylor"
> <MarkTaylor@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:
>
```

Re: Enabling acceleration for WMV-HD

>>I'm having trouble installing KB888656 on Windows Server 2003 SP1 to enable  
>>acceleration for WMV-HD. I have installed KB891122 which is listed as a  
>>prerequisite. When I run the installer I receive this message.  
>>  
>>"Setup cannot continue because one or more prerequisites required to install  
>>KB888656 failed. For more details check the Log File \windows\KB888656.log"  
>>  
>>The log file doesn't seem to provide any useful information.  
>  
> You omitted to supply the contents of the log to determine that – a  
> second pair of eyes is often helpful ;-)  
>  
> The other listed prerequisite is "The graphics adaptor must support  
> this DXVA update. For more information, contact the driver vendor for  
> the latest driver that supports DXVA" – do you have information that  
> suggests your card and driver \*should\* support this hotfix ? What does  
> the card manufacturers site state about the issue ?  
>  
> Cheers – Neil  
>  
>

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• **References:**

◆ **Enabling acceleration for WMV-HD**

◇ From: Mark Taylor

◆ **Re: Enabling acceleration for WMV-HD**

◇ From: Neil Smith [MVP Digital Media]

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