

Re: Burner problems—challenge you to fix it

Re: Burner problems—challenge you to fix it

Source:

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.player/2008-07/msg00076.html>

- *From:* morag <morag@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 3 Jul 2008 15:07:01 -0700
-

Thanks for your help. I have tried uninstalling WMP and it rolls back to WMP9. Problem goes away then. But when I reinstall WMP 11 it comes back. I am no computer expert, but I know the basics. My friend who is a computer programmer said that it was probably some software I installed that is not compatible. But I cannot remember installing anything but Nero.

Have you run out of ideas? I told you it was a difficult one. Nobody seems to have an answer out there.

--

morag

"Kerry Liles" wrote:

So, just to be clear, WMP-11 is unable to burn but other application(s) can? It is crucial to make sure the device is actually working before trying to troubleshoot software of course.

Have you tried different types of blanks in the device (I think at some office supply stores you can buy 1 or 3 packs of burnable media to make sure they work on your device before buying a stick of 100 or so... You might also want to check to see if there is a firmware upgrade for your burner (caution: that may introduce problems you dont have, so read the release notes before slapping on any firmware update. For example, my Pioneer burner had a firmware update that specifically addresses issues with a list of media types that it was erroneously rejecting – like Memorex if I recall).

I presume you have checked for updates for WMP11 (although that is pain). You might consider uninstalling it (also a pain) – I think it restores WMP-10 – if so, try WMP-10 and then try installing the fresh d/l of WMP-11.

At this point, I would have to blame WMP-11 alone (no surprise there)

"morag" <morag@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:B0DD5992-C3FC-48C1-8721-4EFA89E54553@xxxxxxxxxxxxxxxxxxxxx

Re: Burner problems--challenge you to fix it

Hi Kerry,

I am talking about Windows Media Player 11. I have no external burner, nor ever had. I use drive D: and it can read CD's and DVD's but cannot burn. It was working perfectly and suddenly this happened. I do have Nero and use Nero Vision to burn DVD's and have, on occasion, used Nero Express to burn CD's. But this problem is really bugging me, as I would like to know what caused it. I see on notice boards that I am not the only person to have this problem and nobody seems to be able to give a solution. Maybe you are the genius and can fix it! Or there must be somebody in this great community who holds the secret.
--
morag

"Kerry Liles" wrote:

"morag" <morag@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:372D24F7-9C45-4B42-B5F1-3025B8E24229@xxxxxxxxxxxxxxxxxxxx

"Connect a Burner and restart the player" appears when I try to burn CD's. Operating System XP. I have read all there is to read on fixing this and so far nothing works. A computer programmer friend couldn't fix it. Any genius around who can help. I'll really be impressed!! I have not installed any software that could interfere and I don't want to install "fix it" software. Go for it, if you think you have the solution!!!!
--
morag

It would help to have some more information:
- what type of burner do you have and do you know it is

Re: Burner problems—challenge you to fix it

recognized by XP

already (check device manager)

(is it an internal drive or external ie: USB?)

– what version of what software are you attempting to burn
CDs with?

(one

might guess Windows media player...)

– have you tried burning CDs with any other software other
than the

answer

to the previous question

Whatever software you are trying to use to burn CDs

obviously doesn't

think

you have a burner installed...