

## Re: WMP MAJOR streaming issues

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*Source:*

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.player/2007-12/msg00685.html>

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- *From:* "Neil Smith [MVP Digital Media]" <[neil@xxxxxxxxxx](mailto:neil@xxxxxxxxxx)>
  - *Date:* Sat, 22 Dec 2007 21:01:07 GMT
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No, I'm out of ideas. I really would ask in the Linksys support forums, if necessary put in a support ticket to Linksys tech who might already know the solution but be keeping quiet about it so's not to admit liability LOL

Cheers – Neil

On Fri, 21 Dec 2007 03:42:01 -0800, IronSinew  
<[IronSinew@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:IronSinew@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote:

Well,

At first I was thinking that the router was the culprit for a bit (this is why I updated it's firmware. It was having streaming issues -- me thinking it was the router.) Any other computer on the network, and it will be handled just dandy by the same router in question. This one definitely has me stumped. The only possible conclusion I could come to, is some sort of local issue .. but then again, why would it have the router drop it's connection table?

This is all very complicated, and sadly I cannot plug directly into the modem as it is roughly 100 feet away (connected to the router through under-ground cabling). I'm still at a loss after nearly a month of trying to figure this out. Any thoughts?

"Neil Smith [MVP Digital Media]" wrote:

It sounds like the up to date firmware is the culprit, according to a wide range of posts showing up on Google :

<http://www.google.co.uk/search?q=Linksys+BFW11S4+media+player+streaming&start=0&ie=utf-8>

This example suggests mucking about with the router's MTU and other settings (obviously, write down the original settings first) :

[http://forums.linksys.com/linksys/board/message?board.id=Wireless\\_Routers&message.id=70208](http://forums.linksys.com/linksys/board/message?board.id=Wireless_Routers&message.id=70208)

It seems from glancing at a few of those threads, that streaming video through it causes it to completely drop the connection to the internet

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– if this happened and you had a browser open, it might be possible to test that by trying to get to a web page before the router recovered.

The best place to get help might therefore be the Linksys support or discussion forums in this specific case.

HTH

Cheers – Neil

On Wed, 21 Nov 2007 12:31:00 –0800, IronSinew  
<IronSinew@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

Whenever I try to connect to any windows media streaming file, I get a connection error in the details. I thought it was the router, but it works fine on others. I downloaded Media Player 9, 10, and 11.. to see if it was an install issue, same thing. Windows firewall is disabled, and I enabled all network protocols for the player. I am connected to the internet just fine, but for some reason this box doesn't allow the connection. My router is a Linksys BEFW11S4 with up-to-date firmware, as well as my computer having received all of the most recent windows updates.

Currently I am running:  
O/S: Windows XP Home Edition Build 2600, SP 2  
Br: Internet Explorer v. 7.0.573.13  
Windows Media Player 10

I've tried all the solutions provided in the error help / faq provided for Windows Media Player, but to no avail. Any other suggestions for possible network issues, codec issues, or firewall solutions would be appreciated.

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<http://mvp.support.microsoft.com/mvpfaqs>

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