

Re: Cannot play Video Files OTHER than WMV in WMP11

Source:

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.player/2007-11/msg00133.html>

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 - *Date:* Tue, 06 Nov 2007 20:15:32 GMT
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On Sun, 4 Nov 2007 10:59:00 -0800, abcd efgh ijkl mnop
<abcdefghijklmnop@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

Since downloading the zune software, I cannot play any other video file such as AVI or MPEG in WMP11 unless its WMV

If i try to play a avi or mpeg file, I get a explorer.exe and drwatson32.exe error.

If I play a WMV file in WMP11, then i don't get the error

This also happens in VLC player 0.8.6b whenever I try to play AVI or MPEG video files

It shouldn't affect VLC, which uses entirely different playback mechanism. Perhaps it's time to update your graphics card drivers, since the relationship seems to be video playback.

You can confirm that by trying to play some ripped CD audio tracks from your hard drive which would isolate the problem from the ASF file viewpoint : ASF files would be either WMV or WMA files. If it doesn't crash with those or MP3 audio files then it sounds like a video problem

Also, check the required codecs for the AVI files using GSpot to see what it reports is the common codec : <http://www.headbands.com/gspot/>

HTH
Cheers – Neil

Digital Media MVP : 2004–2007
<http://mvp.support.microsoft.com/mvpfaqs>