

## Re: Media Player 11 skips during folder access/scrolling

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*Source:*

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.player/2007-10/msg00615.html>

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- *From:* "Neil Smith [MVP Digital Media]" <[neil@xxxxxxxxxx](mailto:neil@xxxxxxxxxx)>
  - *Date:* Tue, 16 Oct 2007 20:36:39 GMT
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Just out of interest really (it shouldn't be the case) :

In Device Manager, is there a yellow exclamation mark next to either the sound card or the SATA (or IDE) controllers, or if you check the IRQ, DMA and memory addresses of those devices, do they share settings?

One report of this \*sort\* of issues but the other way round was on Vista where the network card driver optimisation conflicts with music playback – the effect is the opposite though (the network utilisation plummets when listening to music). Only FYI really, that's listed here

<http://blogs.zdnet.com/hardware/?p=702>  
<http://forums.2cpu.com/showthread.php?t=83112>

Cheers – Neil

On Mon, 15 Oct 2007 17:24:00 -0700, DMR87  
<[DMR87@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:DMR87@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote:

Ah sorry to keep double posting, know it's a bad showing of me but another post on the page triggered a memory – whenever WMP11 starts up it takes a while to rebuild the library. I've looked in the settings and it's only set to monitor these folders:

D:\Music (56.3Gb)  
C:\Documents & Settings\.....\My Music (which is the Rip Folder – 0mb)  
C:\Documents & Settings (Which it is set to ignore)

Thanks

"DMR87" wrote:

Aye, the data disk only has 43% free space. However the windows disk is over

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90% free – and both receive regular defrags, with the data disk at only <1% fragmentation at the moment. My current install of windows is only 3 months old and I make a point of formatting the windows disk & re-installing everything every 6 months or so.

Would you recommend I try to take off a lot of the data on the hard drive? Or even have a separate one for music (seeing as they're so cheap these days). However I don't really want to go to that expense as an experiment – what would you advise? Is it something to do with the audio subsystem or the harddrives?

I'm stuck as to what the source of all this is, as all the googling I've done seems to lead everywhere from the hardware (either onboard audio, graphics card interfering somehow, dodgy motherboard) to the software (removing all codecs & drivers and re-installing them, antivirus interfering, changing some settings in explorer).

Thankyou for your time,

Rob

"Neil Smith [MVP Digital Media]" wrote:

Sounds like that PC gets a real hammering with all the CAD, Gaming and Music (and I imagine DVD / video playback too). When was the last time you ran Disk Defragmenter on those drives ?

Cheers – Neil

On Mon, 15 Oct 2007 13:22:12 -0700, DMR87 <DMR87@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

Hi,

I've been having a problem for a number of months whereby windows media player functions fine whilst playing back mp3's, however as soon as I browse my hard drive using explorer the tracks begin to skip. This happens primarily when accessing a directory/folder or when scrolling up and down the folder view.

I have two hard drives installed on my PC,

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with my windows & program installations on one disk and my data (music, videos, files) stored on the other. The problem affects playback when browsing either hard drive and as they're from different manufacturers I suspect it's a software issue rather than a hardware one. I'm wondering if its some setting in explorer that's momentarily eating up processes or causing some problem with the memory.

I can't afford to disable video acceleration due to the fact I use the PC for gaming, CAD & Modelling and so if some other workaround is available I'd prefer that. I'm wondering if a dedicated sound card would solve the issues?

The full specification for my PC is as follows:

AMD Athlon 3200+ 2.1 Ghz  
1024Mb Corsair DDR-400  
Asus A8N-Sli nForce 4 Motherboard  
256mb Geforce 6800 GS  
250gb Western Digital WD2500KS SATAII  
250gb Samsung SP2504C SATAII  
Onboard Sound (realteck AC'97 codecs)

Windows XP Home edition, SP2  
AVG Antivirus (free edition)  
Zone Alarm Firewall  
Spybot Seach & Destroy

Thanks for any advice :D

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