

RE: Two problems: license and burning

Source:

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.player/2007-06/msg00410.html>

- *From:* Mike Poz [MSFT] <MikePozMSFT@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 14 Jun 2007 14:09:02 -0700
-

Reinstalling it won't resolve the issue if the burner detection issue was present under WMP 10.

You said you don't know how to uninstall DVD-RAM? You may not need to, you may just need to disable it. Unfortunately I don't have one of those drives available, but in the Windows XP drive properties dialog (right click the drive in My Computer), one of the tabs should have a checkbox that enables DVD-RAM functionality.

Go through each of the tabs on the Properties dialog to see if you can find it, and if it's checked, uncheck it.

My apologies for not being able to provide specific steps to get to it, I've only seen it once a few years ago.

Thanks!
Mike Poz [MSFT]

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"KHL" wrote:

Yes and no. I did it a long time ago and it worked fine, but re-installed again today because of the burning device issue.

"Mike Poz [MSFT]" wrote:

Recently updated to WMP 11?

Thanks!
Mike Poz [MSFT]

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"KHL" wrote:

I always had DLA, so don't see why this would suddenly be a problem. I have tried to delete DVD ram, but it still doesn't work. This is all so very odd.

"Mike Poz [MSFT]" wrote:

Yes, DVD-RAM support is the original "Direct to Disc" implementation and is usually tied to your burner drive, not all burners support DVD-RAM.

<http://en.wikipedia.org/wiki/DVD-RAM>

(From the Introduction section:

DVD-RAMs can be accessed just like a hard or floppy disk and usually without any special software.)

It appears that DLA is the newest acronym for Roxio's "Direct to Disc" implementation.

<http://www.roxio.com/enu/products/dla/overview.html>

Going to have to update my library of what they're calling it.

--

Thanks!
Mike Poz [MSFT]

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"KHL" wrote:

Don't have this direct to disc. But there seems to be a lot of disc-software on the computer. Stuff called DLA from sonic, DVD ram and so on.

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Anything
else you know can cause
problems?

"Mike Poz [MSFT]" wrote:

Your
inability to
burn
DRM'd
content is
related to
the fact that
Media
Player
cannot see
the burner.

Take care of
the "Direct
to Disc"
part of
Sonic
(disable or
uninstall
only
that part of
Sonic's
burning
software)
and you
should find
that you can
burn
your files
again.

--

Thanks!
Mike Poz
[MSFT]

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"KHL"

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wrote:

This
is
what
I
find
very
weird,
because
when
I
go
to
the
properties
in
Media
Player
it
says
that
I'm
allowed
to
play
and
burn
and
so
on
for
as
many
times
as
I
want.
When
I
go
to
properties
from
the
music
folder
it
says
protected

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contents.

I
don't
get
it.
But
then
again
since
Media
Player
can't
find
the
burning
device,
I
don't
know
if
I
can
burn
in
Media
Player
–
just
know
I
can't
burn
in
Media
Center
anymore.

"Mike
Poz
[MSFT]"
wrote:

The
music
tracks
that
won't
burn,
if

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you
right
click
them
in
Media
Player
and
select
properties,
you'll
get
a
dialog
with
a
number
of
tabs.
One
of
the
tabs
says
"Media
Usage
Rights".

If
you
don't
have
permissions
to
burn,
that
tab
will
have
the
text:

This
file
cannot
be
burned.

This
probably
means

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that
you
didn't
purchase
the
track
or
that
where
ever
you
got
it
from,
it
didn't
come
with
burn
rights.

--
Thanks!
Mike
Poz
[MSFT]

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"KHL"
wrote:

Thanks
for
the
answer.
I

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have
always
had
Sonic
installed
on
the
comp.,
but
I
will
look
more
into
that
later
(off
to
work
now).

There
is
no
problem
with
playing
the
music
files,
only
burning
them
in
Media
Center.
Can
burn
them
in
other
programs
though.
I
have
tried
to
play
songs
and
then

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burn
them,
but
it
will
not.
Just
tells
me
the
files
are
protected
by
a
license.
I
have
burned
them
before
in
Media
Center
and
have
not
re-installed
or
anything.

"Mike
Poz
[MSFT]"
wrote:

If
WMP
cannot
see
your
burner,
it's
likely
that
you
have
Roxio/Sonic's
"Direct
to

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Disc"
or
Nero's
"InCD"
installed
on
your
computer.
Both
of
these
prevent
WMP
from
seeing
the
burner
drive
as
they
tell
the
operating
system
to
treat
the
discs
like
hard
drives.

Disabling
or
uninstalling
the
offending
component
usually
resolves
that
issue.

Your
WMA
files
may
have
been
ripped
with

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copy
protection
enabled.
Your
best
option
is
to
re-rip
the
files
without
copy
protection
enabled
(Tools
->
Options,
Rip
tab,
"Copy
protect
music"
checkbox).

If
you
cannot
then
you
have
to
play
the
content
to
force
a
re-licensing
of
the
content.
Typically
this
is
a
problem
if
you
have
a

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new
computer,
or
if
you've
done
a
clean
install
of
your
operating
system
and
copied
the
files
back
onto
the
computer.

Playing
the
content
should
make
a
webpage
appear
going
to
a
Microsoft
website
that
will
restore
the
licenses.

Thanks!
Mike
Poz
[MSFT]

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"KHL"
wrote:

For
some
reason,
Media
Player
suddenly
won't
recognise
I
have
a
burning
device.
Other
programs
burn
fine,
but
Media
Player
just
tells
me
to
plug
in
a
burning
device.
Any
thoughts?

And
also,
Media
Center

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(not
player)
won't
burn
the
wma-files,
but
only
the
mp3-files,
because
of
a
license
problem.
I
must
say
that
I
have
burned
the
very
same
files
before
and
all
the
songs
are
from
my
own
ripped
cd's.
Any
more
thoughts?