

## Re: Rollback to 10 doesn't work!

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*Source:*

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.player/2007-05/msg00521.html>

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- *From:* "zachd [MSFT]" <[zachd@xx](mailto:zachd@xx)>
  - *Date:* Thu, 17 May 2007 02:48:19 -0700
- 

Don't touch the WMP binary then – that doesn't seem relevant to your concern. Your actual question is how to stop Windows Update from installing Windows Media Player 11, isn't it? Updating that binary in any fashion wouldn't seem to do anything interesting/useful to you, as the WMP files themselves would be updated. You don't care about setup\_wm.exe , really, as far as I can tell.

It seems like you have Windows Update set to install everything always – turn it off on that end– ignore the WMP11 update option.

I'm really confused. Please answer:

- \* What is the file version for c:\windows\system32\wmploc.dll ?
- \* What is the file version for c:\windows\system32\wmvcore.dll ?

Thanks,  
–Zach

—

Speaking for myself only.

See <http://zachd.com/pss/pss.html> for some helpful WMP info.

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"LB" <[LB@xx](mailto:LB@xx)> wrote in message [news:58B45419-9BE9-4FC8-9E3D-F4093936AF7A@xx](mailto:news:58B45419-9BE9-4FC8-9E3D-F4093936AF7A@xx)

The original problem was that after I uninstalled everything from 11, I would get an automatic Windows update that would reinstall 11. I had no choice – it would automatically install 11 after I restarted my computer. 10 worked fine until I restarted my computer, when 11 would automatically install again. I wanted to know how to stop that from happening.

Just tell me how to replace the 10 setup.exe file with the 11 setup.exe file again. The version in that directory is 10.0.0.3802 – because that's what you told me to do – put the 10 setup file to replace the 11 setup file.

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"zachd [MSFT]" wrote:

E is for Encoder – what are you referring to?  
If you replaced the v11 setup\_wm.exe with the v10 setup\_wm.exe, then yes  
it  
will say it's v10 because it's going to be really really confused.

You cannot install WMP10 on top of a machine with either WMP11 or the  
Windows Media Format 11 Runtime.

I apologize: based upon the data you've provided, I thought you meant  
that  
you had successfully uninstalled/rolled back everything \*but\* that file.

What are the versions of the files in c:\windows\%\$NTuninstallwmp11\$ ? It  
sounds like those are the wrong version.

You should probably go to Product Support at this point. If the System  
Restore point that WMP created and the WMP uninstall aren't working, that  
may require them to point you to a download for v10 files for  
c:\windows\%\$NTUninstallwmp11\$ -- I don't have those, sorry.

--  
Speaking for myself only.  
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rights.

--  
"LB" <LB@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
[news:1E24D70B-D3D4-4060-9166-2A2F43EB040F@xxxxxxxxxxxxxxxxxxxx](mailto:news:1E24D70B-D3D4-4060-9166-2A2F43EB040F@xxxxxxxxxxxxxxxxxxxx)

So, in add/remove programs, it was its WME 11, but when I  
go to  
uninstall  
it  
says I'm uninstalling WME 10. I tried anyway but WME 11  
is still there.  
I  
get  
the same incompatible Windows when I try to install WME  
10. So now I  
can't  
uninstall 11 and can't install 10 so I'm stuck with 11.

Please help – this is getting so frustrating.

"LB" wrote:

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Wow... it said it was installing 10 but then it went right and installed 11!  
I will go uninstall 11 again then try tis again and let you know.

"zachd [MSFT]" wrote:

Open up the install package for v10 in WinZIP, extract out the setup\_wm.exe

..

Then copy that by hand to the c:\program files\windows media player directory... does it stick? If so, you should have the right version now.

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Speaking for myself only.

See

<http://zachd.com/pss/pss.html>

for some helpful WMP info.

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"LB"

<LB@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

<news:CFE44F1D-89ED-42D6-A35F-5387B7465BBE@xxxxxxxxxxxxxxxxxxxx>

Sorry it took me so long to reply.  
I do have Win Zip.  
What do I do next? :)

Re: Rollback to 10 doesn't work!

"zachd  
[MSFT]"  
wrote:

That's  
not  
a  
file  
you  
would  
care  
about  
–  
that  
just  
makes  
setup\_wm.exe  
run  
faster.

Do  
you  
have  
WinZIP  
or  
other  
ZIP  
utility?  
There's  
two  
ways  
to  
walk  
forward  
with  
obtaining  
the  
3802  
setup\_wm.exe  
given  
that  
you  
can't  
find  
it  
in  
your  
temp

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directories

–

if

you

have

a

ZIP

utility,

it'll

be

slightly

slightly

easier.