

Re: share not working

Source:

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.player/2007-01/msg00150.html>

- *From:* ackthpt <ackthpt@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 3 Jan 2007 05:19:00 -0800
-

Go into START/RUN and type services.msc . Then make sure that:

'HTTP'
'SSDP'
'Universal Plug and Play Host'

are all set to MANUAL. If they're not, then double click to change them. Then right click all 3 and set them to START . That fixed my "Error 1068: The dependency service or group failed to start."

This link has all the info I needed and then some:

<http://forums.xbox.com/1/8208808/ShowPost.aspx#8208808>

You will have to sift through it but there were fixes to things that I didn't need that you might need.

ackthpt

"jererosi" wrote:

When i go to the bottom of services.msc, i see windows media player network sharing-service. My starttype is automatic and my status is stop. I have done everything that you said but when i go back to services.msc i can not start windows media player network sharing-service. I get "Error 1068: The dependency service or group failed to start."

I have been looking futher up in the list of services.msc and saw the following which might have something to do with it:

Net.Tcp port sharing service
network DDE
network DDE DSDM
SSDP discovery-service
routing and remote access

Re: share not working

They are all off. Is this the same with you? Can you check for me please?

jererosi

"ackthpt" wrote:

It worked after I did this:

"Shut off the 360. Go to start, run, then type services.msc. When that

pops up go to the bottom and pick windows media network sharing and stop that. Close the window. Go to my computer then go to tools at the top and folder options. From there hit the view tab and select the show hidden files and folders and about 2 spaces under that is something about hiding system files. Un-check both of these. When you click the second one it will ask you if you are sure and say yes. Then get out of that and go to c drive, docs and settings, all users, then under that there should be the DRM folder. In that folder delete everything. After that go back to the tools folder options view thing and put back the two checks that you took off. Go back to servies.msc and start back up the windows media sharing thing. Then turn back on your 360 and it should work."

When I was done with that, there was a large white box with the xbox 360 icon under the "Share My Media" check box. It had to do with the 'hidden' DRM folder being deleted. After that it was fine

Ackthpt

"jererosi" wrote:

Hi ackthpt,

How did you get your Share My Media" box fixed, because it still isn't working for me. I don't have the settings button

Re: share not working

"ackthpt" wrote:

Found some really good info here:

<http://forums.xbox.com/1/8208808/ShowPost.aspx#8208808>

I was able to get the "Share My Media" box fixed but my computer hasn't recognized the 360 yet. I was able to get windows media sharing working again under "services". I followed this:

"Shut off the 360. Go to start, run, then type services.msc. When that pops up go to the bottom and pick windows media network sharing and stop that. Close the window. Go to my computer then go to tools at the top and folder options. From there hit the view tab and select the show hidden files and folders and about 2 spaces under that is something about hiding system files. Un-check both of these. When you click the second one it will ask you if you are sure and say yes. Then get out of that and go to c drive, docs and settings, all users, then under that there should be the DRM folder. In that folder delete everything. After that go back to the tools folder options view thing and put back the two checks that you took off. Go back to servies.msc and start back up the windows media sharing thing. Then turn back on your 360 and it should work."

NOTE: It is your system and your responsibility for using this information. Be careful with what you do if you are unfamiliar with these instructions.

"ackthpt" wrote:

See if any of you are having this problem too.
Pull up Services. Goto
Start>>>Run>>>type
"services.msc"
Scroll down to Windows

Re: share not working

Media Player Network
Sharing Service.
Under Status, there is
nothing listed. Under
Startup Type, "Manual" is
listed.
Right click Windows Media
Player Network Sharing
Service>>>click Start.
I get "Error 1068: The
dependency service or group
failed to start."
I can't find too much on this,
see if any of you can. There
is 1 post in the
newsgroups but no reply.
This is probably tied into the
problem with the
Share My Media box just
hanging there.

"Kev" wrote:

Yep,
Exactly the
same here.

Warning!
Do not try
to contact
Microsoft
Helpline,
they will
not have a
clue
what you
are talking
about, I
spent 45
mins trying
to explain
what the
problem
was.....

Kev

"ackthpt"
wrote:

Re: share not working

Neil,
Speaking
for
me
I
don't
have
Windows
Live
Onecare.
I'm
using
Windows
firewall.

The
ports
are
configured
correctly.
Even
if
they
weren't
it
should
still
let
me
check
the
box,
I
mean
I
can't
even
check
the
box
to
"share
my
media"
with
the
360
or
any

Re: share not working

Re: share not working

devices.
It
just
hangs
there
for
20–30
seconds
and
nothing.
I
have
to
cancel
to
even
get
out
of
it.
The
problem
lies
with
the
media
player
11,
not
the
360.
The
360
doesn't
pick
up
my
computer
because
the
"file
sharing
hasn't
been
allowed"
and
I
can't
check
it
off.

Re: share not working

Re: share not working

"Neil
Smith
[MVP
Digital
Media]"
wrote:

If
you've
got
windows
live
onecare,
do
these
steps
help
?

<http://www.microsoft.com/windows/windowsmedia/p>

What
about
other
firewalls
–
Zone
Alarm
?
Norton
?
Anything
else
?

There's
a
load
more
info
on
the
XBox
site
about
connection

Re: share not working

problems

:

<http://support.microsoft.com/kb/911738>

<http://support.microsoft.com/kb/910635>

HTH

Cheers

-

Neil

On

Sun,

17

Dec

2006

14:11:01

-0800,

eufo

<eufo@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote:

and

I

too

am

having

this

same

exact

problem...

i'm

also

wireless...

perhaps

that

is

something

to

do

with

it?

its

extremely

frustrating

because

there

is

no

Re: share not working

error
code
or
anything...
it
just
sits
there
for
a
bit
and
nothing
happens...
eventually
you
must
hit
Cancel
since
that's
the
only
option
that
does
anything...

any
assistance
would
be
greatly
appreciated...

-Paul

"Kev"
wrote:

I'm
having
the
same
problem
too,
I've
opened
all
the

Re: share not working

correct
ports,
tried
Windows
Media
Connect
(versions
1.0
&
2.0)
and
it
still
ain't
happening.
I
am
on
a
wireless
network...
could
that
be
the
problem???????

"shane"
wrote:

when
I
open
the
media
sharing
link
and
put
a
check
in
the
share
my
media
box,
then
click
o.k.

Re: share not working

it
does
not
work
it
just
sits
for
a
few
moments
with
the
o.k.
button
unavailable
then
after
a
few
moments
the
button
becomes
available
again
and
I
can
repeat
that
process
forever
someone
please
figure
this
out
I
am
trying
to
share
my
media
with
an
xbox
360.
thanks
shane

Re: share not working

Re: share not working

Digital
Media
MVP

:
2004–2006

<http://mvp.support.microsoft.com/mvpfaqs>