

## Re: WMP 11, cannot add files to library

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*Source:*

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.player/2006-06/msg00352.html>

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- *From:* wago <[wago@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:wago@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 9 Jun 2006 13:37:01 -0700
- 

I have the same problem. I added pictures and music and then deleted all of the pictures. I received an error and WMP shut down. When I returned all my media was gone and could not add media.

I located the file mentioned in this post but I can't rename it. Even with everything shut down it tells me the file is in use. What should I be renaming it to anyway?

HELP! I can't access my music.

wago

"Anette" wrote:

Thanks! :) That worked perfectly!

"zachd [MSFT]" wrote:

If you find and rename the file:  
%USERPROFILE%\Local Settings\Application Data\Microsoft\Media  
Player\CurrentDatabase\_346.wmdb  
, that should reset your Media Library. If after this point you go back  
into Media Player, is the library then able to add files and be functional?

-Zach

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Windows Media Development Team (speaking for myself only)  
See <http://zachd.com/pss/pss.html> for some helpful WMP info.  
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"Anette" <[Anette@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Anette@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
<news:4F9240D3-6B14-4B77-B184-8E5032A10E73@xxxxxxxxxxxxxxxxxxxx>

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Thank you for the tip, but it didn't work... It still can't find my media files..

"ashutten" wrote:

When you say you reinstalled wmp11, do you mean you uninstalled it then installed it again or that you installed it over the existing installation.

The best process for a reinstall would be:

1. In Category View of Control Panel, click Add or Remove Programs, and then click Remove a program.
2. At the top of the list, select the Show updates check box.
3. In the Windows XP – Software Updates section, click Windows Media Player 11, and then click Change/Remove.
4. In each of the two confirmation dialog boxes that appear, click OK.
5. When the rollback process is complete (it might take several minutes to complete), click Restart.
6. In Category View of Control Panel, click Add or Remove Programs, and then click Remove a program.
7. At the top of the list, select the Show updates check box.
8. In the Windows XP – Software Updates section, click Windows Media Format 11 Runtime, and then click Change/Remove. If you installed a non-US English version of Windows Media Player 11, the instructions in the dialog boxes that are mentioned in steps 9, 10, and 11 might appear in English.
9. In the first confirmation dialog box that appears, click OK.
10. In the second confirmation dialog box that appears, select the Do you

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want to continue with the rollback? check box, and then click OK.

11. When the rollback process is complete (it might take several minutes to

complete), click Restart.

12. In Category View of Control Panel, click Add or Remove Programs, and then click Remove a program.

13. Click Microsoft User-Mode Driver Frameworks Feature Pack 1.0, and then

click Remove.

14. Follow the instructions that appear in the Software Update Removal Wizard.

15. Reboot, hit F8 to get the Advanced Windows Startup Options menu and select Safemode with Networking

16. Login as Administrator, download a fresh copy of the installer and install it (be sure to deny the Urge installation initially, it's best to install it later by clicking on the Urge button inside wmp11)

17. Restart into Normal mode.

Feel free to give us a call and we'll be happy to troubleshoot with you.

"Anette" wrote:

Hi!

I'm using the WMP11, untill recently everything was great, but I switched off my computer to move it, and now i cannot add files to my library.

It says: There are no items in the library yet – the player is searching for digital media file in the background. Click here to add files to the library

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now.

Ok, I've tried adding my  
musicfolders to the monitor  
folders section,  
but  
when I click OK, they  
disappear again. And the  
player is not adding  
files  
automatically.

I've tried reinstakling the  
player. Any suggestions?

Thank you

Sincerely

Anette