

# Re: WMP 11

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**Source:**

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.player/2006-05/msg01043.html>

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  - *Date:* Sat, 20 May 2006 14:02:47 -0700
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In the file c:\windows\wmsetup.log , what lines contain "ERROR:"?

Were you experiencing problems with WMP previous to the upgrade? If you send up the crash report, what fault bucket number do you get?

<http://zachd.com/pss/pss.html#bucket>

-Zach

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Windows Media Development Team (speaking for myself only)

See <http://zachd.com/pss/pss.html> for some helpful WMP info.

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Now Playing: "Hyperschlieb" by "epo-555" in WMP11.

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"Barry" <[Barry@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:Barry@xxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:E20486F4-A078-4782-AEB5-B1C2D65C3C69@xxxxxxxxxxxxxxxx](mailto:news:E20486F4-A078-4782-AEB5-B1C2D65C3C69@xxxxxxxxxxxxxxxx)

ok I cannot get this damn thing to load at all.

I have downloaded it and when I start set-up it runs for a few seconds before I get an error pop up titled MLS Dbexport DLL  
MLS Dbexport DLL has encountered a problem and needs to close blah blah  
blah.  
immediatly after that another popup occurs ...

DRM Migrate EXE has encountered ... etc etc etc.

click on send or dont send and the pop ups vanish and the WMP continues to load ... right to the end then states

"It was not possible to complete setup, WMP 11 was not installed, Please try again

but it happens every time ... any ideas ??