

Re: WMP10 + Server 2003 + portable device = No device has been det

Source:

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.player/2006-04/msg00292.html>

- *From:* "Neil Smith [MVP Digital Media]" <neil@xxxxxxxxxx>
 - *Date:* Mon, 10 Apr 2006 18:02:46 GMT
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PS Chris De Herrera's site (one of the mobile devices MVPs) might have some useful info for you to check :

<http://www.pocketpcfaq.com/faqs/activesync/tshoot-as4x.htm> and
<http://www.pocketpcfaq.com/faqs/activesync/tshoot-as4x-connection.htm>

HTH

Cheers – Neil

On Mon, 10 Apr 2006 03:11:01 –0700, Alexs
<Alexs@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

Dear Neil,

I don't use the firewall on the computer where ActiveSync installed. This computer is a standalone server of our local domain. This computer is connected to our small LAN only through network card 1.

When my portable device is connected to the computer I see network card 2 with Advanced properties tab. Windows Firewall is turned off on the General tab (on the Windows Firewall window). Another computer of our domain is connected to the Internet though firewall and proxy server. So I never used firewall on my local computer.

Am I need turn firewall on for the network card 2?

Thank you for the support and advice. You only one who sent me something smart.
Alex

PS

IP settings for network card 2:
Physical Address: 80-00-60-0F-E8-00
IP Address: 169.254.2.2

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Subnet Mask: 255.255.255.0
Default Gateway:
DHCP Server: 169.254.2.1
Lease Obtained: 10.04.2006 12:57:23
Lease Expires: 10.05.2006 12:57:23
DNS Server:
WINS Server:

IP settings for network card 1:
Physical Address: 00-0E-A6-B4-ED-74
IP Address: 10.10.1.3
Subnet Mask: 255.255.255.0
Default Gateway: 10.10.1.1
DNS Servers: 10.10.1.2, 10.10.1.1
WINS Server:

"Neil Smith [MVP Digital Media]" wrote:

On Wed, 5 Apr 2006 08:18:02 -0700, Alexs
<Alexs@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

When mobile device is connected to USB, Win Media Player 10 (installed on Win Server 2003 SP1) says "No device has been detected..." How debug such problems?

1. Mobile device Qtek 8310 (smartphone) with Windows Mobile 5.0 (Build 14406.1.1.1), 1GB storage card, USB connection;
2. ActiveSync 4.1.0 (Build 4841) installed and works (except Sync with Player),
3. Windows 2003 Server SP1 (Ver 5.2.3790), all updates from Windows Update web site installed,
4. Windows Media Player 10 (Ver 10.00.00.3700),
7. I logged in with administrative privileges

Reinstalling ActiveSync 4.1 does not help.
Reinstalling Media Player 10 is not possible on Windows Server 2003 operating system (only together with SP1).

With Win XP SP1, SP2 everything works fine! This problem is only persists with Windows Server 2003 that listed as compatible with ActiveSync and the device.

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Have a look in the WS2003 firewall settings for program exceptions,
and add ActiveSync and WMP if necessary.

NB : You probably don't want to be syncing devices to a server, given
that potentially they could act as a vector for viruses on a
particularly bad day !

Cheers – Neil