

Re: error C00D11BB

Source:

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.player/2005-05/msg01963.html>

- *From:* Doug H <DougH@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 18 May 2005 15:12:03 -0700
-

Ted, I used Event Viewer to find the info below about the crash:

Event Type: Information
Event Source: Save Dump
Event Category: None
Event ID: 1001
Date: 5/18/2005
Time: 2:13:15 PM
User: N/A
Computer: CB7188-A
Description:

The computer has rebooted from a bugcheck. The bugcheck was: 0x0000001e (0xc0000005, 0xbf0ae, 0x00000000, 0x0000000c). Microsoft Windows 2000 [v15.2195]. A dump was saved in: C:\WINNT\Minidump\Mini051805-01.dmp.

I found the "dump" file but it is in code and I can't read. Any ideas? Thanks

--

Doug H

"Ted Ziegler" wrote:

- > It might be helpful if you could capture the error and post the text. Here's
- > what others have done: Get a video camera and record the screen as the
- > message flashes by. Then play back frame by frame until you have a clear
- > shot of the text.
- >
- > Another place to look for error information, if you have XP or 2K, is Event
- > Viewer.
- > --
- > Ted Ziegler
- > "You can do it if you try."
- >
- > "Doug H" <DougH@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
- > news:AA853AB0-8FFC-49A3-A827-341AD9863B21@xxxxxxxxxxxxxxxxxxxxx
- >> Ted, I have no doubt the clip is good. I have played Amazon clips many
- > times

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>> before until last few weeks. Error now occurs shortly after clicking the
>> subject link. WMP player opens and then a very brief error messages
> flashes
>> over the screen followed by computer crash, shutdown and reboot. Same
> problem
>> occurs when trying to play any streaming video at any other site. WMP
> seems
>> to work fine when playing local media. That is the best description of
>> problem I can give. I suspect a software conflict but I have not been able
> to
>> find or resolve. Suggestions??
>> --
>> Doug H
>>
>>
>> "Ted Zieglar" wrote:
>>
>>> I have no trouble playing that clip by the Rippingtons on WMP 9, so we
> know
>>> the clip is good. You haven't given any information that might explain
> why
>>> you got an error in the first place, nor have you provided any details
> that
>>> might explain the problems you're having now. Perhaps you misunderstood
> the
>>> directions you were trying to follow? Or perhaps there was a totally
>>> unrelated problem with your system that came into play? Your guess is as
>>> good as anyone's.
>>> --
>>> Ted Zieglar
>>> "You can do it if you try."
>>>
>>> "Doug H" <DougH@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
>>> news:C608C3D1-789F-48AC-94C0-92697B4BE281@xxxxxxxxxxxxxxxxxxxx
>>>> I am running Windows Media Player 9 on a Windows 2000 system. The
> player
>>>> seems to work except when I try to play audio clips on Amazon such as:
>>>>
>>>>
>>>>
> <http://www.amazon.com/exec/obidos/clipserve/B0000001QV001001/0/103-4884558-2015841>
>>>>
>>>>> I used to get subject error message but after trying some of the
> solutions
>>>>> offered and reinstalling WMP 9 now the system crashes and reboots when
> I
>>>> try
>>>>> to play the above clip. I used to have Real Player but uninstalled it.
> I
>>>> do
>>>>> have Quick Time. I am going backwards. Any ideas? Thanks

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>>>> --
>>>> Doug
>>>
>>>
>>>
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>
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• *Follow-Ups:*

- ◆ **Re: error C00D11BB**
 ◇ From: Ted Zieglar

• *References:*

- ◆ **error C00D11BB**
 ◇ From: Doug H
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 ◇ From: Ted Zieglar

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