

Re: Cannot Connect to Streaming Media

Source:

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.player/2004-12/2625.html>

From: Tangerine (*Tangerine_at_discussions.microsoft.com*)

Date: 12/12/04

Date: Sun, 12 Dec 2004 07:51:07 -0800

Regarding customer service. I have sent emails since 11-28 with no response.

Friday, 12-10 I phoned Bob Brinker's Office and they gave me another customer service address. Received a reply by email saying "out of the office until Monday".

Very annoying!

"Mike Williams [MVP]" wrote:

> *Tangerine wrote:*

> > *It's abc radio, USA. Go to www.bobbrinker.com and click on Moneytalk on*

> > *Demand.*

>

> *You might try their support folks. If there are real WMP 10 issues they*

> *might escalate to Microsoft.*

>

> *Customer Service: Our staff will be available by e-mail Mondays -*

> *Fridays 9AM to 6PM to assist with any questions or problems you may*

> *encounter during the registration process or after you begin streaming.*

> *The e-mail address is mod_customerservice@abcrn.com.*

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