

Re: 0xC00D11D1

Source:

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.player/2004-12/2101.html>

From: Joa (Joa_at_discussions.microsoft.com)

Date: 12/10/04

Date: Fri, 10 Dec 2004 13:05:02 -0800

> *Error C00D11D1 or "Cannot play the file because there might be a problem
> with the sound or video device, such as a sound or video card." means just
> what the error text says. There is a problem with the sound or video device
> or maybe even both.*

>

> *What you will want to do is reinstall the drivers for both of them. Even if
> the sound or video works in another application or in part of WMP you will
> still want to do it.*

>

> *If you need help locating where to get the latest drivers for your sound
> card and/or video card try the following. Your Device Manager in Windows
> "should" supply the information assume the sound card and/or video card has
> been detected. To access the Device Manager right click on My Computer and
> select the Device Manager tab. In Windows XP goto the Hardware Tab and
> select Device Manager.*

>

> *If you don't know how to access the Device Manager or it doesn't show your
> card, than the easiest thing to do is download a free utility like Belarc
> Advisor (<http://tinyurl.com/5w6o>). Run the installer then it will open a
> webpage for you. Under Multimedia it will tell you the sound card or "Audio
> Controller" you have in your PC. Just above that you will see Display. The
> "Display Adapter" is your video card. So again, get the name and version
> then you can download the drivers from the maker of the card.*

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> *Get Instant WMP Answers*

> <http://tinyurl.com/35rfv>

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> *"eduardo" <anonymous@discussions.microsoft.com> wrote in message
> news:AF38F6A2-C660-4756-961B-2D39674F7685@microsoft.com...
> > said error has ocured C00D11D1? what can i do to fix problem?*

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