

## RE: I can't install Media player 10!!!

**Source:**

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.player/2004-09/6857.html>

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**From:** Prurient (*Prurient\_at\_discussions.microsoft.com*)

**Date:** 09/23/04

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I juz solved my problem... You have to go enable this Microsoft service called "Cryptographic Services". Can go to administrative tools, den services to enable... Hope this helps...

Cheerio!!

"Prurient" wrote:

> *Hi, I'm using Win XP SP1. I tried to update to media player 10 but when i*  
> *try to install the thing it says that the program has not passes Win XP*  
> *testing and so cannot be installed. This notice appears several times, after*  
> *which it will roll back to version 9. Does anyone know how to solve this*  
> *problem???*