

Re: C00D11CD

Source:

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.player/2004-07/4463.html>

From: cocoflipper (cocoflipper_at_discussions.microsoft.com)

Date: 07/20/04

Date: Tue, 20 Jul 2004 16:09:03 -0700

That's fine. The only reason I'm here is to post to someone that could help me address my problem with WMP and the C00D11CD error I get trying to play a wmv file. If you are here to help everyone, tell me what I need to tell you about the problem I'm experiencing. It would be great to help others viewing this post, too.

I can tell you right from the start that I have a similar PC (Dell Optiplex GX 260) with company supplied MS XP and WMP 9.00.00.3128. I have the same set up as ther person in the office right next to me – they can play the video at the following site:

http://healingwell.healthology.com/focus_index.asp?f=hiv

I can't.

Any clues as to why this is and what other info would be needed to troubleshoot this issue?

"Chris Lanier [MVP]" wrote:

> *Takes time to post here, that's it.*

>

> --

> *NOTE: Replies are to help benefit others*

> *in helping you and reproducing issues, not*

> *necessarily for me to get back to you.*

> ---

> "cocoflipper" <cocoflipper@discussions.microsoft.com> wrote in message

> news:534E8A3D-B07B-4BDB-AC41-DB3CA493C887@microsoft.com...

>> *Wait, aren't you supposed to be the MVP? What does that mean anyway-MVP*

>>

>> "Chris Lanier [MVP]" wrote:

>>

>>> *Sounds like you need to talk to Microsoft about it, no?*

>>>

>>> --

>>> *Chris Lanier*

>>> *Microsoft MVP – Digital Media*

>>> ---

>>> "cocoflipper" <cocoflipper@discussions.microsoft.com> wrote in message

>>> news:614C5965-49DE-4511-B9D4-0B27F012F13B@microsoft.com...

>>>> *I concur – having the same issue with WMV files and don't see anything
>>> from the MVP but the same response. Is there no other information out
>>> there? Seems like MS can shell out a few thousand of their BILLIONS to
>>> address this issue....*
>>>>
>>>> *"BRun" wrote:*
>>>>
>>>>> *Chris,*
>>>>>
>>>>> *Many people have said they have a problem playing WMV files and you
> keep
>> posting this automatic response that does not say anything about WMV
> files.
>>> There are a ton of people with this problem and even when someone gives
> you
>>> many details there is still no response.*
>>>>>
>>>>>> *Is there a fix to why Microsoft cannot play their OWN coded that
> they
>>> developed?*
>>>>>>
>>>>>>> *"Chris Lanier [MVP]" wrote:*
>>>>>>>
>>>>>>>> *Then read the sites and provide the information asked of you.*
>>>>>>>>
>>>>>>>>> *C00D11CD is "Unknown Error". Generally it doesn't have a single
>>> solution or
>>>>>>>>> answer. To help us figure the real problem you it would be great
> if
>>> you
>>>>>>>> could provide some more basic information about the problem. That
>>> being
>>>>>>>> said please read on for some basic troubleshooting help for the
> error.*
>>>>>>>>
>>>>>>>>> *If none of the information below helps you will need to provide us
>>> with *as
>>>>>>>>> much* information about the problem as you possibly can. – See
>>>>>>>>> <http://tinyurl.com/2o4h9>
>>>>>>>>>
>>>>>>>>>> *For a few common solutions to error C00D11CD, please see
>>>>>>>>>> <http://tinyurl.com/2wpw7>
>>>>>>>>>>>
>>>>>>>>>>>> *Q: Are you playing an AVI?
>>>>>>>>>>>> If so...You likely don't have the right codec installed for that
>>>> specific
>>>>>>>>>>>> AVI or you have a bad install of the codec.
>>>>>>>>>>>>>
>>>>>>>>>>>>>> *Using a DirectShow decoding filter such as FFDShow will decrease
> the
>>>>>>>>>>>>>> problems you could run into with codec problems. FFDshow will****

> *decode*
>>> *XviD,*
>>>>> *DivX 3/4/5, 3IVX, and has support for many other codec's. It can*
> *be*
>>>>> *downloaded at <http://tinyurl.com/2snnx>. (Download*
> *ffdshow-20020617.exe*
>>> *and*
>>>>> *then run it's installer)*
>>>>>
>>>>> *If you have the correct codec installed and the video still doesnt*
>>> *play*
>>>>> *download GSpot and run your AVI though the program. If Gspot says*
>>> *"Failed*
>>>>> *to render", "Missing Chuck", etc. then your video file is corrupt.*
>>>>>
>>>>> *If you just wish to install the individual codec's for your*
> *specific*
>>> *video*
>>>>> *or FFDSHow doesnt support the codec for you file please do the*
>>> *following.*
>>>>> *- Download and use GSpot (<http://tinyurl.com/328cp>)*
>>>>> *- Run the installer, open GSpot, goto File>>Open.*
>>>>> *- Look for the 4CC code for the file's Video Codec*
>>>>> *- <http://tinyurl.com/262go> will help you.*
>>>>> *(Or post the information back here and I can help)*
>>>>> *-If you don't get audio, what codec does it use? GSpot also tells*
> *you*
>>> *this.*
>>>>>
>>>>> *Q: Are you playing any type of content directly from a web link?*
>>> *(Streaming*
>>>>> *audio, video, radio, etc)*
>>>>> *If so...You must provide the exact link to what you are trying to*
>>> *access.*
>>>>> *The homepage isn't important, but an exact link to the content is.*
>>>>>
>>>>> *Q: Are you playing an MPEG/MPG file?*
>>>>> *If so...Please provide the following information in a reply to*
> *this*
>>> *post.*
>>>>> *-Does it only happen with a few MPEG/MPG files?*
>>>>> *-If so...It's most likely a file encoded with the MPEG-2 codec.*
> *To*
>>> *decode*
>>>>> *this you will need to install an MPEG-2 decoder. Follow the link*
> *to*
>>> *more*
>>>>> *information.*
>>>>> *<http://www.nwlink.com/~zachd/pss/pss.html#mpeg2>*
>>>>> *-If not...Can you provide a link or more information about the*
> *file?*

>>>>>
>>>>> *Q: Are you trying to burn a CD?*
>>>>> *If so...Please see <http://tinyurl.com/32zkh>. That being said the*
>>> *IMAPI*
>>>>> *burner that is included with WMP isn't very good. If the above*
> *link*
>>> *doesn't*
>>>>> *help goto <http://tinyurl.com/2ns8l> and, download the free Nero*
> *Fast*
>>> *Burn*
>>>>> *Plug-in. This plug-in will *not* burn DRM'ed WMA (Those*
> *downloaded*
>>> *from pay*
>>>>> *sites like Napster, MusicNow, etc.) If you are looking for better*
>>> *software*
>>>>> *for burning CD's try Roxio's Easy CD/DVD Creator or Nero Burning*
> *ROM*
>>>>>
>>>>> *Easy CD/DVD Creator*
>>>>> *<http://tinyurl.com/414r>*
>>>>>
>>>>> *Nero Burning ROM*
>>>>> *<http://tinyurl.com/3xt8a>*
>>>>>
>>>>> *Q: I having problems playing and/or burning DRM'ed WMA's. (Ex.*
>>> *Wal-Mart,*
>>>>> *Napster, MusicNow)*
>>>>> *If so...Your best bet is to ask either the support provided by the*
>>> *site you*
>>>>> *bought them from or contact Microsoft Support. No one who*
> *regularly*
>>> *posts*
>>>>> *in this newsgroup knows a great deal about troubleshooting DRM'ed*
>>> *files.*
>>>>>
>>>>> *Microsoft Product Support*
>>>>> *<http://tinyurl.com/29y9t>*
>>>>>
>>>>> *--*
>>>>> *Get Instant WMP Answers*
>>>>> *<http://tinyurl.com/35rfv>*
>>>>> *--*
>>>>> *"Giannis" <giannis_tolios@hotmail.com> wrote in message*
>>>>> *news:C1428022-1CE4-4080-9521-B5C2D246B2D3@microsoft.com...*
>>>>> *> Lately, whenever I'm trying to play a .wmv (windows media*
>>> *audio/video*
>>>>> *file) my windows explorer crashes and so does the*
> *player...sometimes*
>>> *it*
>>>>> *doesn't crash and it gives the C00D11CD error message.Tried the*
> *sites*

> > > *you*
> > > > > *propose, but didn't find any relevant issue...Any ideas? Thanks,*
> > > *Giannis*
> > > > >
> > > > >
> > > > >
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> > >
> > >
>
>
>