

## Re: Error COOD11CD

**Source:**

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.player/2004-07/1515.html>

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**From:** thatveryspecialperson (*thatveryspecialperson\_at\_discussions.microsoft.com*)

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I have just tried to log into a program on the Laura Lee Show and the same error message has come up. Below is what I was told to report to this site.

Can anyone help me resolve it – in as less techno jibe as possible please

Many Thanks

Dave

Ask other Windows Media Player users for assistance by posting your question to the Windows Media Player Newsgroup. In your message, be sure to include the following information:

Error message ID number (for example, "C00D11CD")

Error message text (for example, "Windows Media Player has encountered an unknown error.")

Windows Media Player version

Windows operating system version

What task you were trying to accomplish prior to encountering the error message

If the error only occurs when you use a particular file, Web link, or URL, provide details about that item

Please note that the newsgroup is maintained by users such as yourself. It is not an official Microsoft technical support resource. As such, Microsoft cannot guarantee that your question will be answered.

"Chris Lanier [MVP]" wrote:

> *C00D11CD is "Unknown Error". Generally it doesn't have a single solution or  
> answer. To help us figure the real problem you it would be great if you  
> could provide some more basic information about the problem. That being  
> said please read on for some basic troubleshooting help for the error.*

>

> *If none of the information below helps you will need to provide us with \*as  
> much\* information about the problem as you possibly can. – See  
> <http://tinyurl.com/2o4h9>*

>

> *For a few common solutions to error C00D11CD, please see*

> <http://tinyurl.com/2wpw7>

>

> *Q: Are you playing an AVI?*

> *If so...You likely don't have the right codec installed for that specific*

> *AVI or you have a bad install of the codec.*

>

> *Using a DirectShow decoding filter such as FFDSHOW will decrease the  
> problem*