

Re: Error C00D11CD

Source:

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.player/2004-04/4569.html>

From: Chris Lanier [MVP] (cal2002a_at_hotmail.NOSPAM.com)

Date: 04/10/04

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C00D11CD is "Unknown Error". Generally it doesn't have a single solution or answer. To help us figure the real problem you it would be great if you could provide some more basic information about the problem. That being said please read on for some basic troubleshooting help for the error.

If none of the information below helps you will need to provide us with *as much* information about the problem as you possibly can. – See <http://tinyurl.com/2o4h9>

For a few common solutions to error C00D11CD, please see <http://tinyurl.com/2wpw7>

Q: Are you playing an AVI?

If so...You likely don't have the right codec installed for that specific AVI or you have a bad install of the codec.

Using a DirectShow decoding filter such as FFDSHOW will decrease the problems you could run into with codec problems. FFDshow will decode XviD, DivX 3/4/5, 3IVX, and has support for many other codec's. It can be downloaded at <http://tinyurl.com/2snnx>. (Download ffdshow-20020617.exe and then run it's installer)

If you just wish to install the individual codec's for your specific video or FFDSHOW doesnt support the codec for you file please do the following.

- Download and use GSpot (<http://tinyurl.com/328cp>)
- Run the installer, open GSpot, goto File>>Open.
- Look for the 4CC code for the file's Video Codec
- <http://tinyurl.com/262go> will help you.

(Or post the information back here and I can help)

Q: Are you playing any type of content directly from a web link? (Streaming audio, video, radio, etc)

If so...You must provide the exact link to what you are trying to access. The homepage isn't important, but an exact link to the content is.

Q: Are you playing an MPEG/MPG file?

If so...Please provide the following information in a reply to this post.

-Does it only happen with a few MPEG/MPG files?

-If so...It's most likely a file encoded with the MPEG-2 codec. To decode this you will need to install an MPEG-2 decoder. Follow the link to more information.

<http://www.nwlink.com/~zachd/pss/pss.html#mpeg2>

Q: Are you trying to burn a CD?

If so...Please see <http://tinyurl.com/32zkh>. That being said the IMAPI burner that is included with WMP isn't very good. If the above link doesn't help goto <http://tinyurl.com/2ns8l> and, download the free Nero Fast Burn Plug-in. This plug-in will *not* burn DRM'ed WMA (Those downloaded from pay sites like Napster, MusicNow, etc.) If you are looking for better software for burning CD's try Roxio's Easy CD/DVD Creator (Burn's DRM'ed files) or Nero Burning ROM

Easy CD/DVD Creator

<http://tinyurl.com/414r>

Nero Burning ROM

<http://tinyurl.com/3xt8a>

Q: I having problems playing and/or burning DRM'ed WMA's. (Ex. Wal-Mart, Napster, MusicNow)

If so...Your best bet is to ask either the support provided by the site you bought them from or contact Microsoft Support. No one who regularly posts in this newsgroup knows a great deal about troubleshooting DRM'ed files.

Microsoft Product Support

<http://tinyurl.com/29y9t>

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Chris Lanier
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"juniorrobinson@cox.net" <anonymous@discussions.microsoft.com> wrote in message news:4F55A7E8-FECB-4B36-A36C-E5223B788331@microsoft.com...
> how solve the problem, please.