

## Re: error 8004021C...

**Source:**

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.player/2004-03/6760.html>

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Date: Wed, 17 Mar 2004 08:55:32 -0600

Hi, Then as the sites notes....."If that STILL doesn't work, you would have to use 3rd party burning software such as Nero or Roxio in order to burn your CDs. "

You can also ask Product Support and they might be able to suggest something.

<http://support.microsoft.com/default.aspx?scid=sz:EN-US;top>

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Chris Lanier  
Microsoft MVP - Digital Media

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"strodey25" <[anonymous@discussions.microsoft.com](mailto:anonymous@discussions.microsoft.com)> wrote in message  
news:F333B258-D295-4F35-9782-414BBF8A2915@microsoft.com...  
> I keep getting error 8004021C. I've tried going to  
<http://www.nwlink.com/~zachd/pss/pss.html#xpcdburn> but the error keeps  
coming up!!