

Re: Error msg 807007E

Source:

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.player/2004-03/4123.html>

From: Chris Lanier [MVP] (cal2002a_at_hotmail.NOSPAM.com)

Date: 03/10/04

Date: Wed, 10 Mar 2004 15:00:34 -0600

Hi, You included everything except what version of WMP you are running. If it only happens with WMA's and WMV's I would assume they are encoded with WM9 and you don't have the WM9 codec's installed, or they are not installed correctly.

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Chris Lanier
Microsoft MVP - Digital Media

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Troubleshooting Windows Media Player Error Messages

<http://www.microsoft.com/windows/windowsmedia/9series/player/playererrors.aspx>

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"SIJGS" <sijgs@hotmail.com> wrote in message
news:0BF31A92-8A78-4C41-80B2-653C2E0CD7DE@microsoft.com...

> Additional information:

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> I can't play .wma or .wmv files (as of this writing). Does this relate to what "module not found?"

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> The sound system is a SoundMax chipset integrated into an Intel D845EGB2 Pentium 4 motherboard.

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> The software has been re-installed and is dated May 15, 2000, SoundMax Cadenza. Intel states "latest release" on their website.

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> Windows 2000, SP4 and all "current" maintenance updates.

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> If Chris Lessor reads this, I've already been to the website you point to in all the other entries that you've answered. It doesn't explain much except "do an update" which I've done. Is there perhaps a codec that is missing? If so, how does one know "which" one is missing?

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> JGS