

## Re: unknow error

**Source:**

<http://www.tech-archive.net/Archive/Media/microsoft.public.windowsmedia.encoder/2004-07/0312.html>

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**From:** Nathan McNulty (*nospam\_at\_msn.com*)

**Date:** 07/28/04

Date: Wed, 28 Jul 2004 00:53:43 -0700

Jeez, there for a second I thought I was looking at my computer info. I have almost the exact same config except my video card is a 9800XT and my memory is PC4000. I am running a 420 Watt Antec PSU on my computer.

I would try seeing if a new power supply fixes the problem (and if not, you can always return it ;) )

Also, you can try reinstalling Windows or doing a repair installation by booting off your XP CD, choose to Install, then press R to repair.

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Nathan McNulty

David wrote:

> My PC is not brand product.

> It was assembled by local computer hardware supplier according on my request.

> Detailed information about hardware attached.

> All drivers are latest (WHQL);

> Power supply - Vikings 350watt max;

> Back-UPS 650 (APCC) is connected on COM1

>

>

> Thank you

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> David

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> "Nathan McNulty" <nospam@msn.com> wrote in message

> news:emH#UF5cEHA.1000@TK2MSFTNGP12.phx.gbl...

>

>>Encoding uses quite a bit of processing power. What exactly is your

>>system, how is the heat, and are you up to date on your drivers?

>>

>>I see you are on XP SP1, so I'm going to guess your computer is

>>up-to-date on fixes and such. The only other thing I can think of is

>>how is your power supply? Your computer may be demanding too much power

>>and the PSU can't keep up. I would recommend checking your computer

>>info with Everest Home from [www.lavalys.com](http://www.lavalys.com) to see how the temp is and

>>your voltages. It seems odd that Windows does not notify you of errors.

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>>Nathan McNulty

Re: unknow error

microsoft.public.windowsmedia.encoder: Re: unknow error

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>>David wrote:
>>
>>>Hi
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>>>Due to unknown reason system shut downs itself.
>>>
>>>Usually it happens when converting video with Windows Media encoder or
>>>launching setup.
>>>
>>>System log contains no information about error.
>>>
>>>PC vendor has checked hardware but found no problems.
>>>
>>>
>>>
>>>Any ideas?
>>>
>>>
>>>
>>>David
>>>
>>>
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>>>
>>>Windows XP SP1, DirectX 9b, IE6 SP1, WMP/WME9
>>>
>>>I have installed following 3rd party codecs: DivX 5.1.1 - Build
>>>1031-NipTuck, 3ivx D4 4.5.1, AC3Filter 0.70b and some Dx filters witch
>
> are
>
>>>installed with Nero OEM.
>>>
>>>All hardware drivers are OK, System has no problem devices
>>>
>>>CPU: Intel/ P4/ 2.6GHz/ 800 512KB 478pin;
>>>
>>>Main Board: Asus P4P800
>>>
>>>Memory: DDR DIMM 184pin/ 512MB/ PC3200 Kingston Original;
>>>
>>>Hard Disk: Seagate SATA - ST3120026AS
>>>
>>>Video Card: NVIDIA Geforce TI4200
>>>
>>>Monitor: Philips 107P20 Resolution 1024/768 85Hz
>>>
>>>
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