

Re: Fujitsu Scansnap SCANSNAP FI-4110EOX undert Virtual PC 7 Windows XP Pro on G5

Source: <http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.virtualpc/2004-12/0144.html>

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bbertsch@earthlink.net (BB) wrote in message
news:<52e9fb84.0412050230.7d08e107@posting.google.com>...
> *I have purchased the latest Virtual PC version with Windows XP Pro
> service pack 2 included and installed this on my Duo 2GHZ G5 Apple
> with OS 10.3.6 and 2GHZ of Ram. This all works fine. It is like a
> normal PC.
> I have a USB 1.1 SCANSNAP FI-4110EOX from Fujitsu that works fine
> connected to a Sony desktop with similarly windows XP Pro with
> servicepack 2.
>
> I installed the scansnap software with latest update under virtual PC
> and connected the scanner with one of the USB ports of my G5. When I
> start a single or duo page scan, the scanner kicks in when I press the
> scan button. A page is scanned, Virtual PC starts up the scansnap
> software and automatically opens, like it should and does on the Sony,
> Acrobat. However, what appears is a blank page. In other words, it
> scans, but somehow the image is not transferred to virtual PC on the
> mac. When I reconnect the scanner with the Sony PC, all works fine.
> There is nothing wrong with the scanner. I have tried switching USB
> ports on my G5, but this does not make a difference and all USB ports
> are fully functional (I did an extended hardware test on my G5 on
> everything from CPU to memory etc..
> I sent an e-mail to Fujitsu, but all they say is:
> "We're sorry but there is no support for Virtual PC environments. If
> you have any further questions please contract technical support at
> 1-800-626-4686 and press option 2, then 3."
>
> Thank you
>
> Fujitsu Customer Care
>
> So no help from their side.
>
> I am baffled as to why this happens, because Virtual PC on my G5 with
> Windows XP Pro works great. It runs various PC programs without any
> problem, including the Adobe Acrobat software. Virtual does recognize*

- > *the software from Scansnap and it recognizes the hardware during*
- > *installation and once it is connected. The PC desktop looks exactly*
- > *the same as the Sony PC.*
- >
- > *So the question remains: Why does the page scan not show up on Virtual*
- > *PC? Is this a USB issue?*
- > *While Fujitsu has a Japanese OS X version of the software, this*
- > *version does not apply to this first model of their Scansnap.*
- >
- > *Any thoughts?*
- >
- > *BB*

Do you know my messages 4 and 5 in this thread :

<http://groups.google.com/groups?hl=en&lr=&th=79fac2ea73234640&rnum=1>

My USB devices installed up to this way work all fine.
Have you updated Windows first of all ? Because even with a real PC,
without having updated Windows, I could't installed an Epson 1250
scanner.