

# Re: Paste Picture from Scrapbook, Office 2004 for Mac

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*Source:* <http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office/2007-08/msg00183.html>

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- *From:* CyberTaz <[onlygeneraltaz1@xxxxxxxxxxxxx](mailto:onlygeneraltaz1@xxxxxxxxxxxxx)>
  - *Date:* Thu, 23 Aug 2007 01:55:14 -0400
- 

Video is stock – nVIDIA GeForce FX 5200, 64MB

It seems like I've seen reference to comparable behavior but I don't recall any determination as to cause or cure:(

Regards |:>)  
Bob Jones  
[MVP] Office:Mac

On 8/23/07 12:23 AM, in article  
C2F2841E.2206F%goldkey74@xxxxxxxxxxxxxxxxxxxxxxxx, "Jim Gordon MVP"  
<[goldkey74@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:goldkey74@xxxxxxxxxxxxxxxxxxxxxxxx)> wrote:

Hi again,

So you and Erik have something in common that is different from me and is causing the bad behavior.

What could it be? I've got ATI Radeon X1600 graphics. 2 Gig Ram, but your 1.5 gig should be plenty. I have no idea....

–Jim

Quoting from "CyberTaz" <[onlygeneraltaz1@xxxxxxxxxxxxx](mailto:onlygeneraltaz1@xxxxxxxxxxxxx)>, in article  
C2EE1193.29C44%onlygeneraltaz1@xxxxxxxxxxxxx, on [DATE:

Well Jim, here ya go :)

PM G5, Dual 2 GHz, 1.5 MB  
OS X 10.4.10  
Office 11.3.7

Same problem as reported by the OP. No matter what I do the right chart

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doesn't appear in the Word image. I've tried just about every combination I can think of involving:

Use of the Select Objects tool from Drawing toolbar  
Grouping  
Arranging  
Eliminating overlap of elements  
Standard Copy command (as opposed to Copy Picture)  
Paste Special options in Word

Although straight Copy/Paste \*does\* bring everything over, the charts look fine but the text boxes are all improperly sized & some lack a portion of the content. All this despite the fact that all looks good on the clipboard.

The only thing I've found as a workaround (other than using Grab to take a screen shot) is to save the selected content as a Picture, then insert the PNG into the doc. Initially appears to lose some sharpness but that improves once the image is scaled down.

Regards |:>)  
Bob Jones  
[MVP] Office:Mac

On 8/19/07 2:08 PM, in article  
C2EDFF43.21EF4%goldkey74@xxxxxxxxxxxxxxxxxxxxxxxxx, "Jim Gordon  
MVP"  
<goldkey74@xxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

Hi Erik,

As soon as I turned on my computer this morning I was prompted to install the 11.3.7 update, so I did.

Then I tried the same thing again, but to no avail. I still don't reproduce the problem. Our hardware is very similar, so it's probably not that, although it's not identical so we can't completely rule hardware out.

Are you running any "haxie" programs (things that enhance how MacOS behaves)? Are you running any anti-virus software? If yes, please try turning them off temporarily to see if the problem goes away.

I'm grasping at straws here, so I hope someone else jumps in on this thread and finds a way to reproduce the problem.

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-Jim

Quoting from "Erik" <ema@xxxxxxx>, in article  
1187479285.631091.60210@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx,  
on [DATE:

On Aug 18, 12:44 pm, Jim Gordon MVP  
<goldke...@xxxxxxxxxxxxxxxxxxxxxxxx>  
wrote:

Hi Erik,

I tried to reproduce the  
problem on my Intel iMac,  
but was not successful.  
Every copy I made was  
good. I did not see any  
unexpected white areas.

Was this using the scbug.xls file that I  
posted the link to? It  
occurred to me that the problem might be  
related to this being a file  
created in v.X ... but then I was just able to  
reproduce the problem  
in file created by Excel 2004.

So let's be sure we're on the  
same page. Do you have the  
same version  
installed that I do? I have all  
the updates. When I check  
the version of  
Excel using the menu Excel  
> About Excel it says I am  
using version 11.3.6  
(070618). If yours says  
something different then use  
the Help menu and  
check  
for updates. If yours is the  
same, then maybe it's  
hardware related. What  
computer and display do  
you have?

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I did make sure I was updated, and am at 11.3.7.

I'm on an Intel Core 2 Duo MacBook Pro, 17" high-resolution screen (a couple of weeks old).

A workaround seems to be to print the marked region to a PDF, open that in Adobe, export to TIF, and paste that. Not so elegant, but may suggest that the problem is not hardware.

Office v.X is still installed, since I migrated my account and applications from the G4 tower I was leaving. Any stories of v.X and 2004 conflicting with each other?

In any case, many thanks for having a look.

Erik.