

# Re: Office 2004 SP 2 update crashes with Tiger 10.4.2 on Powerbook

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*Source:* <http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office/2005-09/msg00203.html>

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- *From:* Mickey Stevens <[mickey.stevens@xxxxxxxx](mailto:mickey.stevens@xxxxxxxx)>
  - *Date:* Sat, 24 Sep 2005 15:54:42 -0500
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Try disconnecting from network drive(s), including iDisks, before launching the update tool.

On 9/24/05 12:21 PM, in article  
1127582500.072283.34650@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx, "biliazp"  
<[info@xxxxxxxx](mailto:info@xxxxxxxx)> wrote:

- > Downloading the SP2 update for Office 2004, it locks up as soon as
- > launch is attempted, both through Microsoft update and by downloading
- > the file from the Microsoft site. The 11.2.0 update program ceizes to
- > function but the logo remains in the dock even after forced shutdown.
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- > Anyone else with the similar problems?
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Mickey Stevens (Microsoft MVP for Office:mac)  
PowerPoint FAQ featuring PowerPoint:mac: <<http://www.pptfaq.com/>>  
Entourage Help Page: <<http://www.entourage.mvps.org/>>

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- *References:*
    - ◆ [\*\*Office 2004 SP 2 update crashes with Tiger 10.4.2 on Powerbook\*\*](#)  
    ◇ *From:* biliazp
    - Prev by Date: [\*\*Office 2004 SP 2 update crashes with Tiger 10.4.2 on Powerbook\*\*](#)
    - Next by Date: [\*\*Re: Office SP2 – crash while printing\*\*](#)
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