

Re: Word 2008: unable to insert image once document is saved

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<http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.word/2008-07/msg00405.html>

- *From:* "david toub <dtoub@xxxxxxx>" <dbtoub@xxxxxxxx>
 - *Date:* Wed, 9 Jul 2008 15:34:13 -0700 (PDT)
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On Jul 8, 11:14 pm, CyberTaz <onlygeneralt...@xxxxxxxxxxxx> wrote:

Sorry David , but there is no "SP2" for Office 2008. If you state exactly what your current version is perhaps someone can offer suggestions.

The problem was corrected (for most anyway) by SP1 (12.1.0) & I've not seen any backlash resulting from the 12.1.1 update. Have you repaired disk permissions & restarted since applying whatever update you last installed?

It's possible you have a similar but different situation, so give complete details re Office & OS X versions and type of Mac. It would also help if you'd clarify the points about differing file types (.doc/.docx) & saved v. unsaved documents.

Regards |:>)
Bob Jones
[MVP] Office:Mac

On 7/8/08 9:04 PM, in article
38e3bd83-a626-4fd1-b319-383ff18c4...@xxxxxxxxxxxxxxxxxxxxxxxxxxxx, "david

toub <dt...@xxxxxxx>" <dbt...@xxxxxxxx> wrote:

I know at least one other person reported this, but the proposed workaround isn't working around. I'm running Word 2008 with SP2 and once I've saved my document, if I try to insert an image using the Insert Picture command, I get an error message saying that the image format is not recognized by Word. This happens whether the image is a PNG, JPG, TIFF, etc. If I drag the image into place, it's fine, but then my PC colleagues can't see the image (the image has to be inserted using the command). Interestingly, if I create a new document that has not yet been saved as a .doc file, I can insert any image to my heart's content. I tried closing the formatting palette, but that didn't solve the problem. I also tried saving as a .docx, but once the document has been saved in any format, it can't accept images except by dragging them into place. This wouldn't be so bad if Windows-based computers could see the images I've inserted by dragging, but they

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often can't.

Suggestions? Thanks!

I did install both updates (sorry if i used the wrong term for the last update, but just accept that I'm running the latest and greatest, have restarted, rebuilt permissions, etc, not that any of those should have any effect IMHO)

But the problem remains. What now?

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