

Re: Word lost dictionary after minor OS update to 10.4.11

Source:

<http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.word/2008-04/msg01507.html>

- *From:* John McGhie <john@xxxxxxxxxxx>
 - *Date:* Sun, 27 Apr 2008 13:15:57 +0930
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I wouldn't call it "common". I can think of one or two other reports.

And there is a fix on the way: it's in test now.

On 26/04/08 11:41 PM, in article ee990cd.1@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx, "Kooler_King@xxxxxxxxxxxxxxxxxxx" <Kooler_King@xxxxxxxxxxxxxxxxxxx> wrote:

Yes, I should have mentioned that I always run the disk utility & permissions repair before & after an upgrade, as I did this time.

I read somewhere else that one of the OS system folders that MS Office relies on might get renamed during an OS update, I guess I'll pursue that path of repair.

It's odd though, that if this is a common occurrence during an OS update that there wouldn't already be a fix from MS with a tool or utility to fix it.

My first suggestion would be to run Disk Utility and "Repair Permissions".

Pray that fixes it :-). Doing a partial restore of preference files to an updated OS is a really dangerous move :-).

Cheers

On 21/04/08 11:06 AM, in article ee990cd.-1@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx, "Kooler_King@xxxxxxxxxxxxxxxxxxx" wrote:

Version: 2004
Operating System: Mac OS X 10.4 (Tiger)
Processor: Power PC

I recently performed a minor update from OSX 10.4.8 to

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10.4.11, along with
Quicktime & iTunes update (to work with my new iPod).

Previous to this, Word worked fine. After this minor OS
update to 10.4.11,
Word lost my custom dictionary and the ability to add words
to the one
there.

Coincidentally (or not) Entourage lost my settings and e-mail
account info.
Maybe other Office components lost prefs & settings as
well?

I assume there is some common info or prefs file or folder
for Office 2004
components that was lost or corrupted during the OS update?

I have a disk image of my entire drive at OS 10.4.8 (before
the OS patch)

...
How do I go about identifying which MS or Office prefs or
data files to copy
back to get all my Word (and Office) stuff back? Thanks for
any ideas.

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Don't wait for your answer, click here: <<http://www.word.mvps.org/>>

Please reply in the group. Please do NOT email me unless I ask you to.

John McGhie, Microsoft MVP, Word and Word:Mac
Nhulunbuy, NT, Australia. <mailto:john@xxxxxxxxxxx>

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