

Re: Slow start-up times

Source:

<http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.word/2008-02/msg00454.html>

- *From:* John McGhie <john@xxxxxxxxxxx>
 - *Date:* Fri, 08 Feb 2008 21:00:44 +0930
-

Gimme a BREAK!!! I have a day job, I only get in here once a day :-)

Your problem appears to be that when Word 2008 re-launches, it is FINDING another Normal or Normal.dotm template from SOMEWHERE and sucking it back in.

The slow start-up is being caused by cruft in the Normal.dotm template. It is LIKELY that there is an old copy hanging around in a folder "somewhere" on your system that Word is finding and sucking rubbish out of.

That's why it's cured in your other User Login.

So I need to leave it to you to find out where that stuff is coming from.

Sorry...

On 8/02/08 8:15 AM, in article
93e1da7b-e654-4ca1-98fa-44e829c7259e@xxxxxxxxxxxxxxxxxxxxxxxxxxxx, "nb"
<nbarman@xxxxxxxx> wrote:

This problem is still unresolved.

Thanks.

On Feb 7, 8:45 am, nb <nbar...@xxxxxxxx> wrote:

Hi John,

Thanks for the help so far. I tried deleting all version of the Normal file as well as removing preferences as you indicated in your e-mail. This didn't solve the problem, but I noticed something interesting.

When I trash the normal file and empty the trash, Word takes about 17 seconds to launch. However, now if I quit Word and try to re-launch

Re: Slow start-up times

it, it takes closer to 50 seconds to launch. This is after the Normal.dotm file has been initially created. If I again trash the Normal.dotm file, the launch time again comes down to 17 seconds.

But the problem is still there, because on my guest login, Word launches in about 5 seconds.

Any other suggestions?

On Feb 7, 7:13 am, John McGhie <j...@xxxxxxxxxxxx> wrote:

Yup!

Hammer the Normal.dotm.

Drag it to the desktop, then go on a search and destroy mission for any OTHER copies of Normal template on your system and drag those to the desktop too. Note: the old versions of Normal template had no extension, they're simply called "Normal".

You must ensure there are no other versions on the system, or Word 2008 will try to suck in settings from them on first launch, and you will go round the circle again.

Remove or rename ~/Library/Preferences/Microsoft/Word Settings (10)

(And ...Settings 11, if it's there).

Now, Launch and quit Word.

Re: Slow start-up times

It should create a new clean Normal and everything ought to speed up.

Come back if that doesn't fix it.

On 7/02/08 12:05 AM, in article
616a6e3f-6a2a-4b7b-bb44-bed487643...@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx,
"nb"

<nbar...@xxxxxxxx> wrote:

I have already turned WYSIWYG fonts off.
I have also turned Show Project Gallery at
Startup off.
I have deleted any and all versions of the
NORMAL or NORMAL.DOTM file

I am using a MacBook with 2 Ghz processor
and 2 GB of memory and 160
GB of hard drive space.

I am pretty sure this is not a memory issue
because I am getting very
good startup times on the guest account.
The problem just seems to
happen within my user account...

Any other ideas?

On Feb 6, 6:31 am, John McGhie
<j...@xxxxxxxx> wrote:

Try turning off WYSIWYG
fonts, and Show Project
Gallery at Startup in
Word>Preferences>General.

Re: Slow start-up times

Every time I
try to start
up Word
08, I
experience
unusually
slow
startup
times. I
have tried
disabling
fonts, etc.,
to no avail.

Interestingly,
if I try to
start up
Word 08 on
Leopard's
guest
account, it
starts up
fast. I have
isolated the
problem to
being
related to
my login,
but I have
tried
everything
from
deleting all
Microsoft
preferences
to deleting
the normal
files to
disabling
my
fonts. None
of these
measures
have solved
the problem
of slow
startup

Re: Slow start-up times

Re: Slow start-up times

times for
Word.

When I
launch
Word, my
activity
monitor
indicates
that it is
using
anywhere
from 98 –
100% of my
system
resources.

Many
times this
triggers off
loud fan
noise from
my
Macbook.

This lasts
for 1–2
minutes and
then Word
finally
launches.

Any
suggestions?

--

Don't wait for your answer,
click
here:<http://www.word.mvps.org/>

Please reply in the group.
Please do NOT email me
unless I ask you to.

Re: Slow start-up times

John McGhie, Consultant
Technical Writer
McGhie Information
Engineering Pty
Ltd <http://jgmcghie.fastmail.com.au/>
Nhulunbuy, Northern
Territory, Australia
+61 4 1209 1410,
<mailto:j...@xxxxxxxxxxx>

--

Don't wait for your answer, click
here: <http://www.word.mvps.org/>

Please reply in the group. Please do NOT email me unless I
ask you to.

John McGhie, Consultant Technical Writer
McGhie Information Engineering Pty
Ltd <http://jgmcghie.fastmail.com.au/>
Nhulunbuy, Northern Territory, Australia
+61 4 1209 1410, <mailto:j...@xxxxxxxxxxx>

--

Don't wait for your answer, click here: <http://www.word.mvps.org/>

Please reply in the group. Please do NOT email me unless I ask you to.

John McGhie, Consultant Technical Writer
McGhie Information Engineering Pty Ltd
<http://jgmcghie.fastmail.com.au/>
Nhulunbuy, Northern Territory, Australia
+61 4 1209 1410, <mailto:john@xxxxxxxxxxx>

.

Re: Slow start-up times