

# Re: Corrupted Word Files

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*Source:*

<http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.word/2007-05/msg00445.html>

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- *From:* Lloyd <[Lloyd@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Lloyd@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 25 May 2007 03:10:01 -0700
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Thanks,

It is for PC, not Mac. I will post the info in the group for whom you listed the link. Whoever runs the list from which groups are selected, however, ought to look at clarifying the list selections as the I selected just said "Word." I didn't see – any delineation for Mac or PC, at least clearly marked as such.

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Lloyd

"Clive Huggan" wrote:

Hello Lloyd,

I've only skimmed your post, because it's so densely typed and I've only just woken up (I sometimes visit this discussion group as a coffee substitute). But I don't see any Mac version of Word mentioned.

You've landed in a discussion group for users of Mac versions of Word, which are different from the PC versions. Although there are several people here who are experts in both Mac and PC, and they may come by soon, you're likely to get quicker results in a discussion group for PC Word. Start here: <http://www.microsoft.com/office/community/en-us/FlyoutOverview.mspx>.

Cheers,

Clive Huggan  
Canberra, Australia  
(My time zone is 5–11 hours different from North America and Europe, so my follow-on responses to those regions can be delayed)

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On 24/5/07 9:49 PM, in article  
F9CE089D-62F5-4C02-A55B-0C1129854BDA@xxxxxxxxxxxxx, "Lloyd"  
<[Lloyd@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Lloyd@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote:

## Re: Corrupted Word Files

We recently purchased Word 2007 for two different computers (with both copies being valid!). Word 2003 is running on a third. The OS is XP, SP2 on all three machines. At first the Word 2007 Compatibility Mode seemed to work well in opening, working with, and saving Word 2003 (.doc) files in compatibility mode. Lately, however, both copies of Word 2007 have been corrupting Word 2003 files when we save them. [We only discover this when we subsequently go to reopen them; they saved at the time of their prior use with no indication of problems, they also printed without incident]. This happens whether we are saving from one of the Word 2007 equipped machines via a wireless network to the hard drive of the Word 2003 equipped machine, on each of the Word 2007 equipped machines (to their hard drives, to a USB drive, or an SD card), and regardless of which machine created the Word 2003 file in question. [One corrupted file was even created by someone else's machine, and sent to me as an attachment .] As a result, I am pretty confident that it is not a hardware issue, or the Word 2003 equipped machine that is the culprit, but something going awry in Word 2007's compatibility mode. I have already checked Office 2007 updates, and there were two or three that seemed to apply, but when I tried to download them my product update software stated that the versions I have are current and won't let me download them (even though mine have dates that indicate I should be able to update to a newer version). In terms of the error message, both Word 2007 and 2003, report the message that "Word was unable to open this document. It may be corrupt. Then it lists the options of using the "Open and Repair Tool" (which does not work), and the "Test Recovery Converter (which works but removes all graphics and formatting, as well as adding in 8–10 pages of bizarre characters and coding at the end). In the explanation box, it also references Knowledge Base Article 916145, which is about a VISIO Professional error, so I'm not sure what that has to do with the issue. Any thoughts?