

Re: Printing to a HP printer produces multiple pages of garbage text

Re: Printing to a HP printer produces multiple pages of garbage text

Source:

<http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.word/2007-01/msg00142.html>

- *From:* "John McGhie [MVP – Word and Word Macintosh]" <john@xxxxxxxxxxx>
 - *Date:* Tue, 09 Jan 2007 11:44:51 +1100
-

Hi Charlie:

Yes: you have the wrong printer driver installed.

If you're sending from a Mac, you almost certainly are sending PostScript.

HP Printers come standard with the PCL page description language. Very similar to PostScript, but it's not the same thing. A PCL printer can't decode PostScript and vice versa.

Every HP printer made this century (!) provides an optional PostScript driver. On a network print server, the administrators normally install both drivers.

Remove that printer from your Mac and look on the network for the same-named printer with "PostScript" or "PS" added to its name. That one will work.

If you don't know how to do this, ask your Help desk. Since you didn't tell us what version of the operating system or printer you're trying to use, we can't give a specific answer.

Cheers

On 9/1/07 10:36 AM, in article
1168299410.459691.240230@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx, "Charlie"
<lotts@xxxxxxx> wrote:

whenever I try to print – from any application on my macbook pro, including word 2004, I print to a networked hp printer, and this results in endless pages of garbage text at the top of each sheet of paper, until I have to turn off the printer and cancel all print jobs – any ideas?

Re: Printing to a HP printer produces multiple pages of garbage text

Please reply to the newsgroup to maintain the thread. Please do not email me unless I ask you to.

John McGhie <john@xxxxxxxxxxxx>
Microsoft MVP, Word and Word for Macintosh. Business Analyst, Consultant
Technical Writer.
Sydney, Australia +61 (0) 4 1209 1410

.