

Re: Canon IP5000 won't print from Word 5.1a in Classic

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<http://www.tech-archive.net/Archive/Mac/microsoft.public.mac.office.word/2005-11/msg00434.html>

- *From:* Jim Lange <jimtlange@xxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 17 Nov 2005 00:23:10 -0500
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Title: *Re: Canon IP5000 won't print from Word 5.1a in Classic* Zack,

I had a similar problem using a Canon i860. While I m no printer driver expert, methinks there is a deep-seated conflict between the OS X driver and the OS 9.x driver. What sometimes worked was to power down the printer for about 30 seconds, unplug its USB cable, launch Classic, reconnect the USB, power up the printer, and select it through the Chooser.

Bad enough that this workaround was hit or miss; the i860 would then refuse to work in any OS X apps until it was re-reinitialized.

Sorry, no easy or reliable fix that I know of.

Jim

I'm having a weird problem with a Canon Pixma IP5000 printer which I just purchased. It works fine with every program when my G4 is booted into OS 10.3.3, and every program when it is booted into 9.2.2. However, when I try to print from Word 5.1a while running classic, the printer won't print text -- in response to the print command it just spits out a blank page.

Zack